

RSH ENGINEERING, INC.

END OF BUILDERS WARRANTY INSPECTION REPORT

INSP#: K00001

DATE: 00/00/11

PAGE #: 1

Owner: A.B. Henry

Address: XYZ, Anytown, TX

PIC #	DESCRIPTION	PIC #	DESCRIPTION	PIC #	DESCRIPTION	PIC #	DESCRIPTION
1	 <p>FRONT SIDE OF HOUSE:</p>	2	 <p>LEFT SIDE OF HOUSE: SEE PIC. # 3 TO PIC. # 10 FOR DETAILS.</p>	3	 <p>LEFT SIDE OF HOUSE: GENERAL NOTE: SOFFIT VENTS ARE MISSING AND/OR IS INADEQUATE – ADD SOFFIT VENTS. PROVIDE ADEQUATE # OF SOFFIT VENTS TO MEET THE NET FREE VENT OPENINGS OF 1/300 (IF VAPOR BARRIER IS PRESENT) OR 1/150 (IF VAPOR BARRIER IS NOT PRESENT). 2006 INTERNATIONAL RESIDENTIAL CODE # 806.1& # 806. 2.</p>	4	 <p>LEFT SIDE OF HOUSE: GENERAL NOTE: ALL AROUND THE HOUSE WEEP HOLES ARE BLOCKED BY MORTAR. THIS WEEP HOLE IS EXCESSIVELY LARGE. IT SHOULD BE NO WIDER THAT 3/8-INCH TO PREVENT ACCESS TO RODENTS AND SNAKES.</p>
5	 <p>LEFT SIDE OF HOUSE: GENERAL NOTE: ALL AROUND THE HOUSE WEEP HOLES ARE BLOCKED BY MORTAR.</p>	6	 <p>LEFT SIDE OF HOUSE: SEAL HOLE AT THE FASCIA/DRIPEDGE/ FLASHING/SHINGLE INTERFACE.</p>	7	 <p>LEFT SIDE OF HOUSE: GENERAL NOTE: ALL AROUND THE HOUSE WEEP HOLES ARE BLOCKED BY MORTAR.</p>	8	 <p>LEFT SIDE OF HOUSE: LOW SPOT AREA WHERE WATER PONDS FOR MORE THAN 24 HOURS – CORRECT DRAINAGE SLOPE.</p>

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9	 <p>LEFT SIDE OF HOUSE: FOR CLOSE-UP AND DETAILS SEE PIC. # 10.</p>	10	 <p>LEFT SIDE OF HOUSE: CLOSE-UP OF PIC. # 9. CAULK THE TRIM / BRICK INTERFACE.</p>	11	 <p>FRONT SIDE OF HOUSE: SEE PIC. # 12 TO PIC. # 27 FOR DETAILS.</p>	12	 <p>FRONT SIDE OF HOUSE: RECOMMEND INSTALLING RAILING ALONG THE RETAINING WALL TO PREVENT ACCIDENTS. ONE COULD UNKNOWINGLY PARK TOO CLOSE TO THE EDGE AND FALL WHEN EXITING THE VEHICLE OR ONE COULD LOSE BALANCE WHEN EXITING AND FALL.</p>
13	 <p>FRONT SIDE OF HOUSE: GENERAL NOTE: THE CAULKING AROUND DOORS AND WINDOWS THROUGHOUT THE HOUSE IS CRACKING. IT SEEMS THE CAULKING MAY HAVE BEEN FROZEN AT SOME POINT IN TIME PRIOR TO USE OR THAT IT MAY BE POOR QUALITY CAULKING. RE-CAULK ALL DOORS AND WINDOW FRAME / BRICK INTERFACES WHERE THE CAULKING HAS CRACKED.</p>	14	 <p>FRONT SIDE OF HOUSE: SEE NOTES AT PIC. # 13.</p>	15	 <p>FRONT SIDE OF HOUSE: FOR CLOSE-UP AND DETAILS SEE PIC. # 16.</p>	16	 <p>FRONT SIDE OF HOUSE: CLOSE-UP OF PIC. # 15. SEAL HOLE AT THE FASCIA/DRIPEDGE/ FLASHING/SHINGLE INTERFACE.</p>

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17	 <p>FRONT SIDE OF HOUSE: MORTAR CRACK BETWEEN THE STONES OF THE RETAINING WALL.</p>	18	 <p>FRONT SIDE OF HOUSE: THERE EXISTS A VOID IN THE CAULKING OF THE THRESHOLD.</p>	19	 <p>FRONT SIDE OF HOUSE: SEE NOTES AT PIC. # 17.</p>	20	 <p>FRONT SIDE OF HOUSE: SEAL HOLE AT SHINGLE/SOFFT INTERFACE</p>
21	 <p>FRONT SIDE OF HOUSE: FILL / SEAL VOID WITH MORTAR.</p>	22	 <p>FRONT SIDE OF HOUSE: FOR CLOSE-UP AND DETAILS SEE PIC. # 23 THROUGH PIC. # 25.</p>	23	 <p>FRONT SIDE OF HOUSE: CLOSE-UP OF PIC. # 22. GENERAL NOTE: THE CAULKING AROUND DOORS AND WINDOWS THROUGHOUT THE HOUSE IS CRACKING.</p>	24	 <p>FRONT SIDE OF HOUSE: CLOSE-UP OF PIC. # 22. MORTAR CRACK BETWEEN THE STONES.</p>

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25	 FRONT SIDE OF HOUSE: CLOSE-UP OF PIC. # 24.	26	 FRONT SIDE OF HOUSE: CLOSE-UP OF PIC. # 27.	27	 FRONT SIDE OF HOUSE: CLOSE-UP OF PIC. # 26. FILL/ SEAL THE MORTAR VOIDS/CRACKS WITH MORTAR.	28	 RIGHT SIDE OF HOUSE: SEE PIC. # 29 TO PIC. # 35 FOR DETAILS.
29	 RIGHT SIDE OF HOUSE: GENERAL NOTE: THE CAULKING AROUND DOORS AND WINDOWS THROUGHOUT THE HOUSE IS CRACKING.	30	 RIGHT SIDE OF HOUSE: FOR CLOSE-UP AND DETAILS SEE PIC. # 31.	31	 RIGHT SIDE OF HOUSE: CLOSE-UP OF PIC. # 30. BRICKS AND MORTAR CRACKS BELOW THE WINDOW FROM THE WINDOW TO THE SLAB.	32	 RIGHT SIDE OF HOUSE: SEE NOTES AT PIC. # 29.
33	 RIGHT SIDE OF HOUSE: PROVIDE THE MINIMUM 6-INCH CLEARANCE BETWEEN THE HOT WATER HEATER'S EMERGENCY DISCHARGE PIPE'S END TO THE SOIL.	34	 RIGHT SIDE OF HOUSE: GENERAL NOTE: ALL AROUND THE HOUSE WEEP HOLES ARE BLOCKED BY MORTAR. THE WEEP HOLE SHOULD BE 5/16- 3/8- INCH WIDE.	35	 RIGHT SIDE OF HOUSE: SEE NOTES AT PIC. # 34. 2006 INTERNATIONAL RESIDENTIAL CODE SECTION 703.7.5.	36	 BACK SIDE OF HOUSE: SEE PIC. # 37 TO PIC. # 56 FOR DETAILS.

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37	 <p>BACK SIDE OF HOUSE: WEEP HOLES MISSING – ADD WEEP HOLES. WEEP HOLES SHOULD BE LOCATED AT THE FIRST COURSE ABOVE THE FOUNDATION WALL OR SLAB, AND OTHER POINTS OF SUPPORT, INCLUDING STRUCTURAL FLOORS, SHELF ANGLES AND LINTELS 2006 INTERNATIONAL RESIDENTIAL CODE SECTION 703.7.5.</p>	38	 <p>BACK SIDE OF HOUSE: SEE NOTES AT PIC. # 37.</p>	39	 <p>BACK SIDE OF HOUSE: SEPARATION OF THE DOOR FRAME AND BRICKS HAS RESULTED IN VOIDS IN THE CAULKING.</p>	40	 <p>BACK SIDE OF HOUSE: SEE NOTES AT PIC. # 39.</p>
41	 <p>BACK SIDE OF HOUSE: THE LINTEL IS BOWING. NORMALLY A LINTEL THIS LONG WOULD BE 1/2-INCH OR 5/8-INCH THICK. PERHAPS THE LINTEL IS NOT BOLTED TO THE HEADER.</p>	42	 <p>BACK SIDE OF HOUSE: THE BOWED LINTEL HAS RESULTED IN CRACKS IN THE BRICK AND THE MORTAR BETWEEN THE BRICKS.</p>	43	 <p>BACK SIDE OF HOUSE: SEPARATION OF THE DOOR FRAME AND BRICKS HAS RESULTED IN VOIDS IN THE CAULKING.</p>	44	 <p>BACK SIDE OF HOUSE: SEE NOTES AT PIC. # 42.</p>

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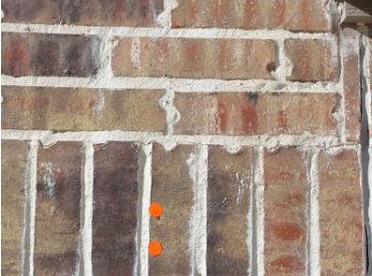
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45	 BACK SIDE OF HOUSE: FOR CLOSE-UP AND DETAILS SEE PIC. # 46.	46	 BACK SIDE OF HOUSE: CLOSE-UP OF PIC. # 45. THE BOWED LINTEL HAS RESULTED IN A HORIZONTAL CRACK BETWEEN THE SOLDIER COURSE AND THE COURSE ABOVE IT.	47	 BACK SIDE OF HOUSE: 1. WEEP HOLES ARE BLOCKED BY MORTAR 2. WEEP HOLES SHOULD BE PLACED AT 33-INCH INTERVALS. 2006 INTERNATIONAL RESIDENTIAL CODE SECTION 703.7.5.	48	 BACK SIDE OF HOUSE: SURFACE CRACK(S) IN GARAGE SLAB
49	 BACK SIDE OF HOUSE: SEE NOTES AT PIC. # 48.	50	 BACK SIDE OF HOUSE: SEE NOTES AT PIC. # 48.	51	 BACK SIDE OF HOUSE: INSULATION MISSING AT WATER PIPES ABOVE THE WATER HEATER. INSULATE THESE PIPES ACCORDING TO THE WATER HEATER INSTALLATION INSTRUCTIONS.	52	 BACK SIDE OF HOUSE: DRYWALL CRACK ABOVE THE GARAGE DOOR OPPOSITE THE MORTAR AND BRICK CRACKS OUTSIDE. THIS IS DIRECTLY BELOW THE WALL ABOVE. THERE MAY BE A LOAD TRANSFER FAULT CAUSING THE DRYWALL CRACK AND MORTAR AND BRICK CRACKS.

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53	 <p>BACK SIDE OF HOUSE: LOW SPOT/NEGATIVE SLOPE AREA TOWARDS THE HOUSE WHERE WATER PONDS. GENERAL NOTE: AT ALL FLAT/LOW/NEGATIVE SLOPED AREAS GRADE SURFACE AWAY FROM THE FOUNDATION MINIMUM 6.0-INCHES DROP IN 10- FEET (2006 INTERNATIONAL RESIDENTIAL CODE # 401.3)</p>	54	 <p>BACK SIDE OF HOUSE: GENERAL NOTE: SOFFIT VENTS ARE MISSING – ADD SOFFIT VENTS. PROVIDE ADEQUATE # OF SOFFIT VENTS TO MEET THE NET FREE VENT OPENINGS OF 1/300 (IF VAPOR BARRIER IS PRESENT) OR 1/150 (IF VAPOR BARRIER IS NOT PRESENT). 2006 INTERNATIONAL RESIDENTIAL CODE # 806.1& # 806. 2.</p>	55	 <p>BACK SIDE OF HOUSE: SEE NOTES AT PIC. # 55.</p>	56	 <p>BACK SIDE OF HOUSE: SEE NOTES AT PIC. # 55.</p>
57	 <p>ROOF: EXPOSED WOOD BELOW FLASHING</p>	58	 <p>ROOF: FOR CLOSE-UP AND DETAILS SEE PIC. # 59</p>	59	 <p>ROOF: SHINGLE IS LIFTING.</p>	60	 <p>ATTIC: DIAGONAL BRACES MISSING FOR THE FLOATING LOAD BEAM. THIS BEAM MOVES EXCESSIVELY WHEN HAND PRESSURE IS APPLIED TO IT.</p>

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61	 <p>ATTIC: SEPARATION GAP AT HIP RAFTER AND COMMON RAFTER INTERFACES.</p>	62	 <p>ATTIC: CLOSE-UP OF PIC. # 61.</p>	63	 <p>ATTIC: SEE NOTES AT PIC. # 61.</p>	64	 <p>ATTIC: DIAGONAL BRACES MISSING FOR THE FLOATING LOAD BEAM</p>
65	 <p>ATTIC: CLOSE-UP OF PIC. # 64. THE DIAGONAL BRACE FOR THE LOAD BEAM IS SPLIT AND NOT CONNECTED/FASTENED.</p>	66	 <p>ATTIC: RIDGE BOARD MISSING STRUT SUPPORT AT END. INSTALL/ADD STRUT SUPPORT FOR RIDGE BOARD AND HAVE THE STRUT TERMINATED TO A LOAD BEARING WALL/POINT.</p>	67	 <p>ATTIC: 2006 IRC SECTION R802.3- HIP AND VALLEY RAFTERS SHALL BE SUPPORTED AT THE RIDGE BY A BRACE TO A BEARING PARTITION. BLOCKS DO NOT MEET THE REQUIREMENT OF THE CODE. BLOCKS SPLIT ALONG THE GRAIN LEAVING NO SUPPORT. THEY ALSO DO NOT PROVIDE THE REQUIRED 1-1/2-INCH BEARING FOR LOAD TRANSFER.</p>	68	 <p>ATTIC: SEE NOTES AT PIC. # 67.</p>

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69	 <p>ATTIC: SEE NOTES AT PIC. # 67.</p>	70	 <p>ATTIC: EXCESSIVE AIR LEAK AT FREON LINE ENTRANCE.. OIL LEAK – SEE NEXT PICTURE.</p>	71	 <p>ATTIC: SEE NOTES AT PIC. # 70. REFRIGERANT OIL PRESENT AT THE FITTING – HAVE THIS CHECKED OUT.</p>	72	 <p>ATTIC:</p> <ol style="list-style-type: none"> 1. EXCESSIVE AIR LEAK AT FREON LINE ENTRANCE. 2. INSULATION MISSING AT FREON LINE. 3. REFRIGERANT OIL LEAK PRESENT.
73	 <p>ATTIC: INSULATION/COMBUSTIBLES IN CONTACT WITH THE FLUE – PROVIDE CLEARANCE PER THE FLUE MANUFACTURERS' REQUIREMENTS (USUALLY IT IS AROUND 1-2 INCHES TO ALL COMBUSTIBLES) 2006 IRC M1306; M1307.</p>	74	 <p>ATTIC: FOR CLOSE-UP AND DETAILS SEE PIC. # 75.</p>	75	 <p>ATTIC: CLOSE-UP OF PIC. # 74. SEPARATION GAP BETWEEN THE COMMON RAFTER AND THE CHIMNEY HEADER</p>	76	 <p>ATTIC: FOR CLOSE-UP AND DETAILS SEE PIC. # 77.</p>

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77	 <p>ATTIC: CLOSE-UP OF PIC. # 76. FIREPLACE STUDS ARE TERMINATED OVER A SINGLE 2X4 LAYED SIDEWAYS NAILED TO THE JOISTS. NOTE THAT THE 2X4 MEMBER IS SPLIT. PROVIDE PROPER CRIPPLE STUD SUPPORT BELOW THE LOAD.</p>	78	 <p>ATTIC: FIREPLACE STUDS ARE TERMINATED OVER A SINGLE 2X4 LAYED SIDEWAYS NAILED TO THE JOISTS. PROVIDE PROPER CRIPPLE STUD SUPPORT BELOW THE LOAD.</p>	79	 <p>ATTIC: 2006 IRC SECTION R802.3 - HIP AND VALLEY RAFTERS SHALL BE SUPPORTED AT THE RIDGE BY A BRACE TO A BEARING PARTITION. BLOCKS DO NOT MEET THE REQUIREMENT OF THE CODE. BLOCKS SPLIT ALONG THE GRAIN LEAVING NO SUPPORT. THEY ALSO DO NOT PROVIDE THE REQUIRED 1-1/2-INCH BEARING FOR LOAD TRANSFER.</p>	80	<p style="text-align: center;">THIS SECTION INTENTIONALLY LEFT BLANK FOR FORMATTING PURPOSES</p>	
81	 <p>INSIDE MASTER BEDROOM: THE FLOOR IS OFF LEVEL IN THE AREA SHOWN BY 7/8-INCH IN 12-FEET. THE FLOOR LEVEL MEASUREMENTS WERE MADE USING AN AUTO-LEVELING LASER LEVEL THAT PROJECTS A CHALK-LINE BEAM AT A 4-INCH ELEVATION.</p>	82	 <p>INSIDE MASTER BEDROOM: CLOSE-UP OF PIC. # 81. THE BEAM IS MEASURED HERE AT 3-1/8-INCH INDICATING THE REAR WALL IS 7/8-INCH HIGHER THAN THE POINT WHERE THE LEVEL WAS POSITIONED. THIS IS LIKELY CAUSED BY THE FLAT SOIL GRADE AT THE BACK OF THE HOUSE. REFER TO PIC. # 53.</p>	83	 <p>INSIDE MASTER BEDROOM: BASEBOARD JOINT CRACK.</p>	84	 <p>INSIDE MASTER BEDROOM: BASEBOARD JOINT CRACK.</p>	

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85	 INSIDE MASTER BEDROOM: CROWN MOLDING JOINT CRACKS.	86	 INSIDE MASTER BEDROOM: CROWN MOLDING JOINT CRACKS.	87	 INSIDE MASTER BEDROOM: THE FLOOR IS OFF LEVEL IN THE AREA SHOWN BY 1/2-INCH IN 6.5-FEET.	88	 INSIDE MASTER BEDROOM: CLOSE-UP OF PIC. # 87.
89	 INSIDE MASTER BEDROOM: CROWN MOLDING JOINT CRACKS.	90	 INSIDE MASTER BEDROOM: THE WINDOW ALARM CONTACT IS LOOSE AT THE MIDDLE WINDOW.	91	 INSIDE MASTER BATH: 1. THE WATER PRESSURE AT THE TUB SPOUT IS SO HIGH THAT WATER SPLASHES ONTO THE DRYWALL WHEN THE TUB FIRST BEGINS TO FILL.	92	 INSIDE MASTER BATH: TOO MUCH GAP BETWEEN THE TOILET ROOM DOOR AND THE DOOR FRAME.

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93	 <p>INSIDE MASTER BATH: SEPARATION GAP AT THE CABINET.</p>	94	 <p>INSIDE DOWNSTAIRS HALLWAY BATH: ADJUST THE WATER LEVEL IN THE TOILET TANK.</p>	95	 <p>INSIDE: CROWN MOLDING JOINT CRACKS.</p>	96	 <p>INSIDE FAMILY ROOM: AC OUTLET MISSING. 2006 IRC SECTION E3801.2.1 SPACING. RECEPTACLES SHALL BE INSTALLED SO THAT NO POINT ALONG THE FLOOR LINE IN ANY WALL SPACE IS MORE THAN 6 FEET (1829 MM), MEASURED HORIZONTALLY, FROM AN OUTLET IN THAT SPACE. RECEPTACLES SHALL, INsofar AS PRACTICABLE, BE SPACED EQUAL DISTANCES APART.</p>
97	 <p>INSIDE FAMILY ROOM: SEE NOTES AT PIC. # 96.</p>	98	 <p>INSIDE FAMILY ROOM: BUMPS AND TEXTURE MISMATCHES ON CEILING NEAR THE CANNED LIGHT.</p>	99	 <p>INSIDE FAMILY ROOM: SEPARATION CRACK IN THE TRIM BELOW THE RAILING.</p>	100	 <p>INSIDE KITCHEN: THE FRONT RIGHT BURNER DOES NOT BURN PROPERLY AND THE IGNITER OPERATES CONTINUOUSLY FOR THIS BURNER REGARDLESS OF THE POSITION OF THE VALVE IF NOT IN THE OFF POSITION.</p>

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101	 <p>INSIDE UTILITY ROOM: EXCESSIVE WALL MOVEMENT AT TIME DOOR CONTACTS THE JAMB AS IT IS BEING CLOSED. THE MOVEMENT CAUSES SEPARATION CRACKS BETWEEN THE CABINET AND THE WALL ON EACH SIDE OF THIS WALL.</p>	102	 <p>INSIDE BUTLER'S PANTRY: SEE NOTES AT PIC. # 101.</p>	103	 <p>INSIDE UTILITY ROOM: SEPARATION CRACKS AT CABINET AND WALL. THIS MAY BE RELATED TO THE ISSUES NOTED IN PIC. # 101.</p>	104	 <p>INSIDE: DOOR TRIM JOINT CRACKS.</p>
105	 <p>INSIDE DINING ROOM: DOOR TRIM JOINT CRACKS.</p>	106	 <p>INSIDE DINING ROOM: CROWN MOLDING JOINT CRACKS.</p>	107	 <p>INSIDE DINING ROOM: DOOR TRIM JOINT CRACKS.</p>	108	 <p>INSIDE FOYER: DOOR TRIM JOINT CRACKS.</p>
109	 <p>INSIDE: FLOOR POPS / SQUEAKS.</p>	110	 <p>INSIDE: SEE NOTES AT PIC. # 109</p>	111	 <p>INSIDE JACK-N-JILL BATH: ADJUST FILL LEVEL IN TOILET TANK.</p>	112	 <p>INSIDE JACK-N-JILL BATH: SEAL THE GAP BETWEEN THE EMERGENCY OVERFLOW DRAIN PIPE AND THE TUB TO PREVENT WATER LEAKS.</p>

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113	 INSIDE UPSTAIRS RIGHT BATH: SEAL THE GAP BETWEEN THE EMERGENCY OVERFLOW DRAIN PIPE AND THE TUB TO PREVENT WATER LEAKS.	114	 INSIDE UPSTAIRS RIGHT BATH: WATER STAIN ON WALL.	115	 INSIDE MEDIA ROOM: FLOOR POPS / SQUEAKS. REMOVE THE CARPET AND PROPERLY SECURE THE DECKING.	116	 INSIDE GAME ROOM: CROWN MOLDING JOINT CRACKS.
117	 INSIDE GAME ROOM: CROWN MOLDING JOINT CRACKS.	118	 INSIDE GAME ROOM: CROWN MOLDING JOINT CRACKS.	119	 INSIDE GAME ROOM: NOISY FAN.	120	 INSIDE FOYER: LOOSE BALUSTER.
121	 INSIDE FOYER: WRONG SIZE SCREW IN DOOR KNOB PLATE. THIS RESULTS IN COLD AIR COMING IN AROUND THE SCREW.	122	NOTE: CHECK YOUR BUILDERS' WARRANTY & PERFORMANCE/QUALITY GUIDELINES DOCUMENT TO SEE THE REQUIREMENTS ON CAULKING AND LOOSENESS OF ITEMS	123	 ROOF: CAULK TRIM/FLASHING INTERFACES WHERE VOIDS ARE PRESENT	124	 FRONT: ROOF VENTS MISSING AT FRONT GABLES

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A.B.,

On 01/02/11, RSH Engineering, Inc performed an End-Of-Builders' Warranty (EOBW) Inspection on your property. The following areas were inspected: Structural, Roof Covering, AC/Heat Plant, Water Heater, Electric Panel, Electrical (kitchen, baths, laundry, etc.), Appliances, Attic Insulation, Bath-Wall-Tile, Doors, Windows, Fireplace, Interior & Exterior Finishes.

Above are the findings of the EOBW Inspection. The items highlighted above fall under any one or all of these categories:

1. The ones that are functional, however, further evaluation and minor repair or service, or proper installation is recommended.
2. Other items identified may be defective or inadequate or improperly installed and further evaluation and major repair or replacement or proper installation is recommended.
3. Any items missing will also be highlighted above.

NOTE: ANY REPAIR WORK RECOMMENDED IN THIS REPORT SHOULD BE PERFORMED BY LICENSED, INSURED, CONTRACTORS ONLY, AND WITH PROPER BUILDING PERMITS. ADDITIONAL DEFECTS MAY BE DISCOVERED BY THE CONTRACTOR PERFORMING THE REPAIR, THAT MAY REQUIRE ADDITIONAL WORK OR REPLACEMENT ABOVE AND BEYOND THE RECOMMENDATIONS MADE IN THIS REPORT. OTHER ENGINEERS, INSPECTORS, CONTRACTORS, APPRAISERS, ADJUSTERS, OWNERS, REALTORS, ETC., MAY HAVE OPINIONS THAT DIFFER FROM THE OPINIONS OF THIS INSPECTION COMPANY.

If you have any questions or comments regarding this EOBW report, please contact me at (972) 203-3003 or via e-mail at customerservice@rshengineering.com.

Regards,



01/02/11

Mathew Joseph, P.E. (Lic. # 78695)
President
RSH Engineering, Inc.