

Terms

PLEASE READ THESE TERMS AND CONDITIONS OF SALE (“SALE AGREEMENT”) VERY CAREFULLY. THE CUSTOMER AGREES TO BE BOUND BY THIS SALE AGREEMENT AND ACCEPTS ITS TERMS AND CONDITIONS (UNLESS THE CUSTOMER HAS SIGNED A SEPARATE FORMAL PURCHASE AGREEMENT WITH Harmony Behavioral Health, IN WHICH CASE THE SEPARATE AGREEMENT SHALL GOVERN).

SALES AGREEMENT:

This Sale Agreement is a legal contract between the Customer and Harmony Behavioral Health. The Customer accepts this Sale Agreement by making a purchase on the Site. (References to “you” or “your” shall relate to the Customer; references to “HBH” shall relate to Harmony Behavioral Health). The terms and conditions of this Sale Agreement are subject to change without prior notice, except that the terms and conditions posted on the Site at the time the Customer initially places or modifies an order will govern the order in question.

This Sale Agreement constitutes the entire agreement between the Customer and HBH relating to the purchase of services on the Site. The Sale Agreement may only be modified or terminated with regard to services that have been purchased or sold on the Site in a writing signed by HBH. Electronic records (including signatures), that are otherwise valid, shall be accepted under the Sale Agreement. The Customer consents to receiving electronic records, which may be provided via a web browser or e-mail application connected to the Internet; consumers may withdraw consent to receiving electronic records or have the record provided in nonelectronic form by contacting HBH at the address provided below.

In the event of any conflict between the terms and conditions stated on your purchase order and this Sale Agreement or any terms and conditions on our invoice, you agree that the provisions of this Sale Agreement and our invoice shall control.

GOVERNING LAW:

THIS AGREEMENT AND ANY PURCHASES HERE UNDER SHALL BE GOVERNED BY THE LAWS OF THE STATE OF ARIZONA, WITHOUT REGARD TO CONFLICTS OF LAWS RULES. THE CUSTOMER CONSENTS TO THE JURISDICTION OF THE FEDERAL OR STATE COURTS LOCATED IN MARICOPA COUNTY, ARIZONA FOR PURPOSES OF ANY SUIT, ACTION OR PROCEEDING ARISING OUT OF THIS SALE AGREEMENT.

RISK OF LOSS:

Title to services herein being purchased passes to the purchaser upon delivery of the services to the purchaser, unless otherwise specified.

GENERAL LEGAL DISCLAIMER:

HBH HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS DISCLAIMER BY HBH IN NO WAY AFFECTS THE TERMS OF THE MANUFACTURER'S WARRANTY, IF ANY.

PRICING AND INFORMATION DISCLAIMER:

All pricing subject to change without notice. For all prices, products and offers, HBH reserves the right to make adjustments due to changing market conditions, service discontinuation, price changes, errors in advertisements and other extenuating circumstances. While HBH uses reasonable efforts to include accurate and up-to-date information on the Site, HBH makes no warranties or representations as to the Site's accuracy. HBH assumes no liability or responsibility for any errors or omissions in the content on the Site.

LIMITATION OF LIABILITY:

HBH will not be liable for lost profits, loss of business or other consequential, special, indirect, or punitive damages, even if advised of the possibility of such damages, or for any claim by any third party except as expressly provided herein. HBH will not be liable for services not being available for use or for lost or corrupted data or software. Customer agrees that for any liability related to the purchase services, HBH is not liable or responsible for any amount of damages above the aggregate dollar amount paid by customer for the purchase(s) under this agreement.

It is the responsibility of the buyer, not HBH to ascertain and obey all applicable local, state, and federal laws in regard to the possession and use of any services purchased from HBH. All services are sold upon the condition that we, the seller, shall not be liable in any action for the arrest, accident, or injury occasioned during the transportation, handling, storage, sale, or use of the merchandise. Consult your local and state laws before ordering if you are in doubt. Absolutely no sales to minors. By placing an order, the buyer represents that the services purchased will be used in a lawful manner and that he/she is of legal age. HBH or any of its employees will not be held liable for the misuse of any services purchased from us. When you purchase services from HBH, you release HBH and any or all of their employees of any liability regarding your actions concerning the sale, use, and ownership of any services ordered.

ARBITRATION:

Any claim, dispute, or controversy (whether in contract, tort, or otherwise, whether preexisting, present or future, and including statutory, common law, intentional tort and equitable claims) arising from or relating to this Sale Agreement, its interpretation, or the breach, termination or validity thereof, the relationships which result from this Sale Agreement (including, to the full extent permitted by applicable law, relationships with third parties who are not signatories to this Sale Agreement), HBH's advertising, or any related purchase SHALL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION ADMINISTERED BY THE NATIONAL ARBITRATION FORUM (NAF) under the Code of Procedure of

ARBITRATION-FORUM.COM (the "Code") in effect at the time the claim is filed. The Code is available at <http://www.arbitration-forum.com>. Notwithstanding any choice of law provision included in this Sale Agreement, this arbitration agreement is subject to the Federal Arbitration Act (9 U.S.C. 1-16) and the New York Convention on the Enforcement of Arbitration Awards (9 U.S.C. 201-208 or as codified in the jurisdiction where enforcement of the award is sought). Hearings shall be held as provided by the Code and if any In-person Hearing is required, it shall be held in Rockville, Maryland. Any court having jurisdiction may enter judgment on the award rendered by the arbitrator(s). Each party shall bear its own cost of any legal representation, discovery, or research required to complete arbitration.

ORDERS; PAYMENT TERMS; INTEREST; TAXES:

Orders are not binding upon HBH until accepted by HBH. Terms of payment are within HBH's sole discretion. Invoices are due and payable within the time period noted on the invoice, measured from the date of the invoice. HBH may invoice parts of an order separately. Customer agrees to pay interest on all past-due sums at the highest rate allowed by law. The Customer is responsible for sales and all other taxes associated with the order.

RETURN POLICY:

All sales are final. If the buyer decides they do not like or want the services they have purchased, they can request a change of services. In any case, HBH takes every measure to make a purchase satisfactory for the consumer. Please make contact if there are any issues or concerns about the services you purchase.

PRIVACY POLICY:

Your privacy is important to us. To better protect your privacy the following notice explains the information we collect, how it is used, how it is safeguarded and how to contact us if you have any concerns. As part of the order process, the following information is collected from shoppers: Name, and Credit/Debit Card Information. This information is used to provide services and contact consumers if they have questions. We are committed to the security of your data and implement a variety of security measures to maintain the safety of your personal information. This policy was last modified 04/10/2018.

If there are questions regarding this privacy policy you may contact us at:

ContactUs@hbhcares.com or you can call us at 1-602-341-9300. Please ask for Nancy Salinas or Shawn Happe.