

SELLERS FAQS/TERMS AND CONDITIONS

WHAT IS WARDROBE WARRIORS MARKET?

Wardrobe Warriors Market is a secondhand fashion market. We have over 30 stalls available at every market event where individual sellers will have fashion for women, men and children available. You can sell your secondhand or new clothing, shoes and accessories by purchasing a stall online. We provide the space, venue and insurance for the day and you provide the goods! We also donate all proceeds of our door entry for shoppers to a different charity every month and so far we have raised over \$30,000!

HOW CAN I BECOME A SELLER?

You can become a seller by purchasing a stall online for one of our market events. All sellers **MUST** have a sellers stall purchased prior to arriving at our market. These stalls are available to purchase via links from our website and our social media and are released after the previous months market.

HOW MUCH DOES IT COST AND WHAT DO I GET WITH MY STALL?

Our large stall prices are \$45 + \$2.19 Booking Fees. This provides you with a 2.5m x 2.5m space inside our markets.

Our small stall prices are \$25 + \$1.19 Booking Fees. This provides you with a 1.5m x 2m space inside our markets.

Outside stalls are available currently **ONLY** in Sydney. These stalls are \$35 + \$1.19 Booking Fees. This provides you with a 2.5m x 2.5m space **OUTSIDE** our markets.

Our markets are all undercover and in air conditioning unless you have purchased an outside stall. Outside stalls are not refundable due to weather conditions. If you purchase an outside stall it is at your own risk due to weather.

Depending on our location, your stall will be on carpet or wooden floorboards. Your stall fee also covers public liability insurance.

PLEASE NOTE: Sellers must provide all fittings and fixtures within their stall. Stall spaces come empty and **DO NOT** include any tables, racks, hangers etc. Please also note that gazebos are not permitted inside.

Please also note the sizes and the sizes of your fixtures. If your fixtures do not fit in the allocated space you will be asked to remove them.

We have change rooms at all of our venues, so you will not need portable change rooms.

All sellers stalls are designated on the market day by Wardrobe Warriors team. If you specifically need a certain space inside (close to an exit due to disability etc.) you **MUST** email wardrobewarriorsmarket@gmail.com up to 48 hours **PRIOR** to market date.

Failure to do so will result in being unable to request a certain stall space.

All sellers stalls are measured on the day by Wardrobe Warriors team. All sellers agree that by purchasing a ticket they are acknowledging the size of their stalls.

No refunds are given because sellers were unaware of the size of stall.

Sellers are given a clear space to set up their stall on hardwood floor. Sellers are able to bring their own racks, tables etc. to set up but **MUST** ensure that these items do not scratch, leave marks or damage the floor in any way at all. Items that have feet that are not covered/protected to ensure no damage are prohibited.

ALL ITEMS MUST BE PICKED UP AND CARRIED WHEN ENTERING AND EXITING THE VENUE TO PREVENT DAMAGE.

This includes bags, racks, items and stock, boxes and boxes with wheels. The only item that may be pulled across the floor is racks that have wheels that are not plastic.

All plastic containers or items with plastic wheels **MUST** be carried inside. Wardrobe Warriors reserves the right to terminate any stall that is deemed to be damaging the venue's property.

WHAT INFORMATION DO I NEED TO PROVIDE TO BE A SELLER?

All sellers **MUST** provide a valid contact email address that is checked frequently as this is how we contact all sellers regarding information for the day, change of dates or any other important matters.

All sellers MUST supply the name of the person who will checking in to the stall on the market day. Please only put one name and make sure it is the name of the person who will be at the market first.

CAN I SHARE A STALL SPACE?

Yes you can! Please remember however that you MUST fit exactly in this space, so you need to make sure that you can fit inside your stall comfortably if you are sharing.

CAN I PURCHASE TWO STALL SPACES AND COMBINE THEM?

Of course! If you need more space you are able to purchase two stalls and combine the spaces. If you purchase more than one stall at once we will make sure that all of these stalls are together for you on the day.

IF I AM A SMALL BUSINESS THAT SELLS ITEMS OTHER THAN FASHION AM I ABLE TO ATTEND AS A SELLER?

Yes, businesses are able to attend a Wardrobe Warriors Market to help your brand get exposure and make a few sales. If you are interested in attending a Wardrobe Warriors Market email wardrobewarriorsmarket@gmail.com and tell us what your business sells prior to purchasing a stall.

If we deem that you are suitable for our market and have all the correct insurance and permits you are then able to purchase a stall for the same price as the general public.

WHAT CAN I SELL AT WARDROBE WARRIORS MARKET?

Wardrobe Warriors is for clothing, shoes and accessories for women, men, children and babies. These items can be brand new, worn but in good condition, handmade or vintage. You are also aloud to sell general bric-a-brac such as homewares, books etc.

WHAT CAN I NOT SELL AT WARDROBE WARRIORS MARKET?

Sellers are prohibited from selling the following: used sleepwear, underwear or swimwear, makeup, cosmetics or fragrances. Sellers are also unable to sell children's toys. The QLD Government, Office of Fair Trading, administers a range of

national mandatory safety and information standards and bans for particular products supplied in the consumer marketplace, including weekend markets.

Standards apply to children's toys, nightwear, cosmetics and care labeling on clothing and textiles. Full details of these regulated consumer products can be viewed and downloaded from the Australian Competition and Consumer Commission (ACCC) website at <http://www.productsafety.gov.au>.

PLEASE NOTE THE FOLLOWING BANNED SALES, SUBSTANCES AND ACTIVITIES

Second hand electrical products, animals, poisonous products, prescription medications, illegal or offensive items, firearms, ammunition, explosives, weapons or dangerous goods of any kind, cigarettes/alcohol/drugs and illegal drug-related products, the sale of lottery, art union or raffle tickets, the conducting of any guessing game, lucky dip, chocolate wheel, side-show, competition, or game of chance is prohibited.

Sellers may not sell anything that may leak or contain fluids, nothing that may cause damage by being dragged across floors, no items that have legal restrictions upon their sale or disposal.

Sellers are not able to hang items inside off of gazebos or any other similar structure. Sellers are permitted to bring racks, hangers, tables, chairs, mirrors, suitcases etc. No gazebos or other large fixtures inside.

NO FAKE ITEMS/REPLICAS ARE TO BE SOLD AT WARDROBE WARRIORS MARKET.

Sellers will not be covered under public liability insurance if found to be selling any of the above items.

REFUNDS AND TRANSFERS OF SELLERS STALLS

REFUNDS DUE TO CANCELLATION ON BEHALF OF WARDROBE WARRIORS MARKET

If Wardrobe Warriors is cancelled due to emergency, danger, weather conditions, disasters, safety, health concerns or other reasons that not in a reasonable control of Wardrobe Warriors organized (as deemed and only when announced by the Wardrobe Warriors organizers) sellers will be allocated to a new date for the market,

if the new date is not accessible for sellers a full refund will be given minus booking fees.

REFUNDS DUE TO CANCELLATION ON BEHALF OF SELLERS

Wardrobe Warriors allows sellers to cancel their stall up to **7 days prior** to market date. You will be refunded the full cost of your stall (\$45) minus any booking fees. ***No refunds will be accepted after this date.***

Wardrobe Warriors allows sellers to transfer their stall to a future market date to be decided by Wardrobe Warriors up to **3 days prior** to market date. ***No transfers will be accepted after this date.***

CAN I TRANSFER OR SELL MY STALL TO A FRIEND IF I CANNOT MAKE THE MARKET?

Sellers are able to transfer their stall to a friend or family member up to the market date if unable to attend the market date. Please ensure to email us at wardrobewarriorsmarket@gmail.com with an updated name for your stall and contact email address.

Wardrobe Warriors is not responsible for selling or trying to find new stallholders past these cut off dates.

If you are unable to attend and are outside of the refund/transfer period and cannot find a new seller or transfer to a friend, all fees will be forfeited. Non-attendance on the day of market is non-refundable.

Wardrobe Warriors reserves the right to terminate a stall at any given time either before or during the market if sellers: threaten any member of Wardrobe Warriors or the general public, demonstrate lewd, disruptive or disrespectful behaviour to any member of Wardrobe Warriors or the general public, fail to comply with market terms and conditions, commit a criminal act whilst at our market, fail to attend and set up prior to designated time of market, fail to comply with ACCC regulations and rules.

INSURANCE

Wardrobe Warriors holds current Public Liability insurance of \$20,000,000.

All business stalls must hold Public Liability insurance of \$10,000.00 specifying Market Stall.

Business stalls selling Candles, Soaps, Beauty Products, Oils and Cosmetics that you have manufactured, imported, repacked must have both Product Liability and Public Liability.

SECURITY

All sellers are responsible for their own stall security, monies and stock. No responsibility is taken by Wardrobe Warriors for theft, loss or damage.

SAFETY

All sellers agree to set up their stalls in a safe and secure manner to ensure the safety of sellers, general public and Wardrobe Warriors team. Wardrobe Warriors reserves the right to remove anything from the market that is deemed unsafe.

Wardrobe Warriors is not responsible for any injury or accidents caused by sellers due to negligence to conduct themselves or their stall safely.

In the event of an accident, injury or emergency Wardrobe Warriors has a safety procedure in place to ensure the incident is handled efficiently.

Sellers and the general public are required to fill in an incident report if an incident occurs.

Wardrobe Warriors has trained first aid officers on site at all markets and a first aid kit.

ON THE DAY

All sellers will receive an information pack prior to our market day which will contain set up and pack down times and vital information for the day.

Please only bring along clothes that are in a good, saleable condition. No rips, tears, stains, smells, shrinkage, pulling etc.

Wardrobe Warriors does not guarantee the sale of any of your items, it is up to you whether you deem an item saleable.

Wardrobe Warriors does not guarantee how much money on any given market that any seller can or will make. Wardrobe Warriors provides a space and a platform to be able to sell items, however we are not responsible for whether or not a seller has a 'good' day.

There are change rooms and bathrooms available at our venue and will be pointed out via signage.

Racks are available for hire **PRIOR** to market day. Wardrobe Warriors only hires out racks at \$10 per rack (1.5m long) with a \$1.50 Booking fee.

Please do not take a rack on arrival if you have not booked one, if you have purchased a rack, a Wardrobe Warrior team will allocate you a rack on arrival.

Please check at what time we have allocated for your arrival and for setting up. Please ensure you do not pack down prior to closing of market unless there is an emergency or confirmed with a Wardrobe Warrior team member.

Please ensure to take **ALL** rubbish with you. Wardrobe Warriors reserves the right to **BAN** any seller who leaves behind rubbish.

ADVERTISING

Wardrobe Warriors provides advertising in the form of signage, flyers, social media and online advertising and wherever possible media. Sellers are required to advertise their stalls on platforms such as Facebook, Gumtree, etc.

Wardrobe Warriors is a **MARKET EVENT** and as such, we can never guarantee the turnout of any market event.

No refunds are given if a low attendance is recorded. It is the risk of having a market stall and by purchasing a sellers ticket all sellers are agreeing to this.