



**i-dontics<sup>SM</sup>**

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October 8, 2007

To Whom It May Concern:

I am writing this letter of recommendation in support of SAN Business Consultants. We engaged their services to develop a patient data architecture plan for our enterprise, which would enable us to scale our hardware and software infrastructure in a modular, systematic manner. Our system architecture plan requirements incorporated all of the following elements:

- Document and workflow management
- Storage and archiving needs and requirements for imaging and documentation
- Development of a Web-based service environment
- Analysis of impact of HIPAA, patient retention, compression, disposal, and data protection requirements
- Applications development considerations in creating ASP software platforms
- Applications data security and control
- Technical support structure requirements / alternatives, in a 24/7 service environment
- Capacity Analysis

In executing this project, SAN Business Consultants demonstrated extensive knowledge, and know-how in all of the pertinent areas of healthcare information technology relevant to our operational needs, not to mention a skillful appreciation for the practical implications of this technology in the day-to-day activities of a working business environment. We can recommend them without reservation and would make use of their services for future projects of this nature. Please feel free to contact me if you wish to discuss this recommendation in greater depth.

Sincerely,

A handwritten signature in black ink that reads "Mark E. Ulrich". The signature is fluid and cursive, with a large loop at the end of the last name.

Mark E. Ulrich  
Chief Executive Officer