

MSHN MONTHLY

ISSUE 01

FEBRUARY 2016

From the desk of the CEO

Marlin Angell

Welcome to the Mid-South HealthNet (MSHN) newsletter. This newsletter will provide information to staff and our customers regarding important developments and news at Mid-South HealthNet. We are excited about the newsletter.

This past week MSHN had annual licensure reviews at all locations. This is the first time that MSHN had surveys from the State of Tennessee, Department of Mental Health in all 8 homes as well as our corporate office. I am proud to report that due to the hard work and dedication of our leadership and staff we received the best surveys in our 15-year history! We are looking forward to celebrating this accomplishment.

Secondly, we have received a variance from the State Licensure office to expand our central food preparation plan and will soon be cooking meals for multiple homes at one location. This will allow us to provide more nutritious meals while taking the burden of cooking off of our direct support associates.

In the very near future all associates will be issued photo identification badges that will be worn while engaged in work for MSHN. This will be especially helpful when associates are engaged in activities in the community.

There's a lot going on at MSHN since we have grown to 8 homes and 76 supportive living beds. We trust this newsletter will be a valuable resource of communicating our activity and accomplishments. Enjoy!

Marlin Angell

We are very pleased to announce that Licensure has given us a variance to go ahead with the concept of a centralized kitchen. What that means is that we can now move forward with our plan to cook in one centralized location and deliver the meals to each home. This means that our residents will receive quality meals on a consistent basis by a training experienced cook.

The current plan is to continue to cook at the Cotton Bale Lane location for now and we will have two cooks. They will prepare lunch and dinner for all locations and breakfast in locations where it makes sense logistically. Your overnight staff members may still be required to prepare breakfast in some cases but the items will be provided to you on a daily basis. In any case, you will no longer need to purchase food for the three meals and three snacks as of your rollout date which can be found below.



In This Issue

- Shining Star Award
- Resident Review
- Leadership Review
- New Hires
- Birthdays
- Anniversaries
- Centralized Kitchen
- Monthly Calendar



Reshonda Brownlow, Chef

Rollout Schedule:

- | | |
|---------------------------|---------------------------|
| ◆ Lakewood | Sunday, February 21, 2016 |
| ◆ Covington Pike | Sunday, March 6, 2016 |
| ◆ 1997 Higbee/2002 Higbee | Sunday, March 13, 2016 |
| ◆ Vance | Sunday, March 20, 2016 |

If you have any questions or concerns, please contact Corey Clark.

January Shining Star

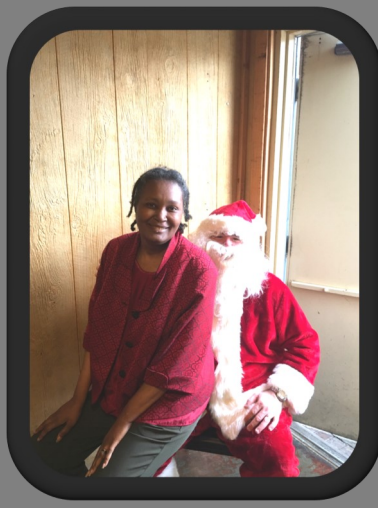
We are pleased to announce that Sherrie Askew has won Shining Star for January 2016. Sherrie Askew joined Mid-South HealthNet, Inc. in July 2015. Since then Sherrie has been setting herself apart and going above and beyond. Sherrie is always willing to work at multiple properties and often provides coverage for shift gaps. Sherrie brightens the days of those around her with her pleasant smile and caring attitude. Both Leadership and her peers consider her a role model for other staff members! All of her hard work has paid off as Sherrie was recently promoted to House Manager.

Congratulations Sherrie on Shining Star and your promotion!



Marlin Angell, CEO presents Sherrie Askew with her award for achieving the Shining Star Award.

Some of the residents of the Southeast Region had the opportunity to visit with Santa during the holidays. As you can see by the pictures, they all had a great time. Thanks to the team in the Southeast Region for taking good care of our residents.



Welcome to the Team

GET TO KNOW YOUR LEADERSHIP TEAM

Jessica Donahue



Jessica has a BA in Journalism from the University of Memphis. She has been with MSHN since October 2014. Jessica's role has grown from PSR and Activities Coordinator to Executive Assistant. Her main focus is the care and coordination of the medical appointments for all of our residents. She also handles the recreation and petty cash funds for all homes. Her next role in 2016 is MCO authorizations. Jessica says, "I love my job and expect good things for MSHN in 2016!" Thank you to Jessica for all that you do to make MSHN a better place for our residents.



LaShondra Prewitt



Shannessa Alexis



Annetrica Taylor



Tara Williams



Kortnei Moore



Vallerie Webber



James Pittman



Christine Gillentine



Kim Boyd

Please welcome these associates to our team.



Loverne Boddie 2/2
Cynthia Chandler 2/8
Donna Capuson 2/8
Shevon Kelly 2/9
Ebonge Harris 2/11

Andrea Granberry 2/15
Elizabeth Cook 2/17
Donna Phillips 2/18
Christine Davis 2/21
Robert Blackwell 2/22

Jonathan Coleman
Carztha Fulton
Ashley Poszy

1yr on 2/5
1yr on 2/5
2yrs on 2/18

Together
Everyone
Achieves
More



Zandra Jones, Operations Coordinator, was chosen as Employee of the Year for 2015. Zandra is in charge of making the weekly schedule, verifying payroll and many other HR and Operations tasks that help to keep the company running smoothly. Zandra was presented her award by owners Marlin Angell and Randy Tracy.





Our home on Auster Cover recently converted the garage to a bedroom in order to be able to offer housing to three additional residents. In doing so, we also purchased additional furniture to outfit the room. We went with a different concept that allows us to offer our residents more storage space than they've ever had before. Because we were able to give them better storage options under the bed itself, it provided us with more floor space where we could also provide each resident in this room with a very comfortable chair. If this works, this may very well be a concept that we can go forward with in all of our homes. Thank you to Rodney and his team for making this happen and thank you to Andrea Granberry and her staff for their patience during this entire process.



FEBRUARY CALENDAR

	1 Operations Conference Call New Hire Orientation	2	3 Operations Conference Call	4 Med Training with Josh	5 Operations Conference Call Pay Day	6
7	8 Operations Conference Call	9	10 Operations Conference Call	11	12 Operations Conference Call Pay Day	13
14 <i>Happy Valentines Day</i>	15 Operations Conference Call	16 House Managers Meeting at main office	17 Operations Conference Call	18	19 Operations Conference Call Pay Day	20
21 Covington Pike Centralized Kitchen Rollout	22 Operations Conference Call	23 Health & Safety Meeting Leadership Meeting	24 Operations Conference Call	25 CPR class at the main office	26 Operations Conference Call Pay Day	27
28	29 Operations Conference Call					