Jobs@RyanKent.net 214.277.1455

Resourceful computer and network technician with a history of innovation.

## **PROFESSIONAL SKILLS**

- Proficient in Office 365 and SharePoint,
- Website and Graphic Design,
- Azure Active Directory,
- Adobe Creative Cloud
- Android Studio
- MS Visual Studio
- Unity Engine
- Augmented & Virtual Reality Marketing
- Linux Operating Systems, Windows System Administrator
- Google Developer best practices as well as Microsoft UWP Development

### **ORGANIZATIONS**

- Boy Scouts of America
- Dallas Makerspace
- Google Developer/Guide
- Microsoft Developer

-Keen artistic sense and a passion for emerging technology-

Prior experience in
Management, Customer
Service Team Leadership,
Accounting, Web design,
graphic design and
Marketing

# **WORK EXPERIENCE**

L.S.M.T. | A/P - HR - Advertising - IT

Addison, TX - July 2002 - July 2018

- Receive and process invoices for accounts payable/Disperse payments
- Maintain records for asset depreciation
- Built both corporate intra-net site and customer web sites
- Designed and updated print ads for consumer advertising
- Provided office IT, remote computer support, server and network maintenance
- Setup new SharePoint, Azure, Office365, and SQL systems for multi-site management.
   Changing and streamlining the way the company did business
- Initiated and installed in-store Virtual Reality Experience program for customers

### Stream International | Technical Support Agent

Carrollton, TX - January 2001 - July 2002

- Provided technical and customer support
- Remote computer hardware / software issue repair, as well as network configuration
- Maintained customer records for future troubleshooting

#### CCI Inc. | Store General Manager

Carrollton, TX- January 1999 - January 2001

- Opened and established successful retail location
- Hired, trained, and scheduled employees
- Ordered merchandise and maintained store inventory

#### Calidad Foods | Technical Assistant

Grand Prairie, TX – February 1997- April 1999

- Installed communication cables and wall connections in corporate location
- Setup computer terminals and printer stations/ In-house IT/ Server Maint.
- Coordinated communications with hand held computers for delivery drivers

