

C. 1. GENERAL DATA PROTECTION REGULATIONS DATA PRIVACY & ANTI MONEY LAUNDERING POLICY ('GDPR-AML')

This GDPR-AML Policy of **Vantage10 Panel of Mediators & Experts ('V10')** binds itself and the associated companies/ personnel over which it has control ('Associates'). This Policy serves to enable V10 during its business operations to protect the data privacy of its customers and others it interacts with in accordance with law and to prohibit and actively prevent money laundering and any activity that facilitates money laundering or the funding of terrorist or criminal activities by complying with as far as possible with all applicable requirements in the relevant jurisdictions for itself and its Associates.

V10's GDPR-AML policies, procedures and internal controls are designed to ensure compliance with all applicable universally accepted compliance regulations concerning money laundering and other criminal activities and data privacy for businesses trading in its fields and will be reviewed and updated on a regular basis to ensure appropriate policies, procedures and internal controls are in place to account for both changes in regulations and changes in its business.

2. GDPR-AML Compliance Officers Designation and Duties

V10 has designated its legal advisors, officers and the officers of its Associates which are corporate entities as its **Data Privacy & Anti-Money Laundering Policy Compliance Officers** (GDPR-AML Compliance Officers), with full responsibility to act in their individual, or joint capacities for V10's GDPR-AML policy.

All GDPR-AML Compliance Officers will be qualified to undertake their duties by virtue of professional training in GDPR-AML procedures and will have been qualified by experience, knowledge. The duties of the GDPR-AML Compliance Officers will include monitoring V10's compliance with GDPR-AML obligations as well as overseeing communication and training for its employed and business partners (where appropriate).

GDPR-AML Compliance Officers shall also ensure that V10 keeps and maintains all of the required GDPR-AML records and will ensure that Suspicious Activity Reports (SAF's) are filed with all relevant Financial Crimes Enforcement Networks (FinCEN) when appropriate. The GDPR-AML Compliance Officers are vested with full responsibility and authority to enforce V10's GDPR-AML policy. V10 will provide its bank and all/ any relevant associated institutional financier/s with contact information for its GDPR-AML Compliance Officers, including: (1) name; (2) title; (3) mailing address; (4) email address; (5) telephone number; and (6) facsimile number upon their request.

V10 will promptly notify its bank and relevant associated institutional financiers with any change in this information and will review, and if necessary update, this information within 17 business days after the end of each calendar year.

The annual review of V10 's GDPR-AML Program will be conducted by the Chief Executive Officer of V10 with all necessary updates being provided no later than 17 business days following the end of each calendar year. In addition, if there is any change to the information, it will update the information promptly, but in any event not later than 30 days following the change.

3. Giving GDPR-AML Information to Relevant Law Enforcement Agencies and Other Financial Institutions

V10 shall co-operate with and respond to all requests from **GDPR-AML Regulated Firms**, relevant **Law Enforcement Agencies** and **Authorised Individuals** concerning data privacy and engagements with its customers and relevant transactions where this is supported by evidence that GDPR-AML laws and regulations in any jurisdiction may have been breached. This co-operation shall include providing the information required in the time limit specified by the requester.

4. Voluntary Information Sharing With Other Financial Institutions

V10 will share information with other financial institutions regarding individuals, entities, organizations and countries for purposes of identifying and, where appropriate, reporting activities that it suspects may involve possible terrorist activity or money laundering and/ or breaches of any relevant data privacy laws. V10 will employ strict procedures both to ensure that only relevant information is shared and to protect the security and confidentiality of this information, for example, by segregating it from its other books and records. V10 will also employ procedures to ensure that any information received from another financial institution will not be used for any purpose other than:

- satisfying in full its data privacy obligations to data privacy subjects
- identifying and, where appropriate, reporting on money laundering or terrorist activities;
- determining whether to establish or maintain an account, or to engage in a transaction; or
- assisting the financial institution in complying with performing such activities.

5. KYC/ KYB - Required Customer Information

Prior to delivering the services requested of it by its customers V10 will collect the following information in respect to any person, entity or organization whose name is on the application document to V10 :-

- (1) the full name of all individuals concerned with the application and their date of birth (for individuals);
- (3) an address, which will be a residential or business street address (for an individual), an Army Post Office (APO) or Fleet Post Office (FPO) box number, or residential or business street address of next of kin or another contact individual (for an individual who does not have a residential or business street address), or a principal place of business, local office, or other physical location (for a person other than an individual); and an identification document number (eg., passport)

(5) where the applicant is an legal entity, V10 will procure information from their agents that identifies their owners/ directors and the firm in a public registry.

If a potential or existing customer either refuses to provide the information described above when requested, or appears to have intentionally provided misleading information, V10 will not engage with them and if this occurs after engagement, after considering the risks involved, shall terminate the existing engagement agreement. In either case, its GDPR-AML Compliance Officers will be notified so that V10 can determine whether it should report the situation to relevant institutions. **V10 shall use its best endeavours to collect and deal with the data in full compliance with GDPR and/or other relevant data privacy regulations.**

6. Verifying Information

Based on the risk, and to the extent reasonable and practicable, V10 will ensure that it has a reasonable belief that it knows the true identity of its customers by using risk-based procedures to verify and document the accuracy of the information it gets about its customers. Its GDPR-AML Compliance Officers will analyze the information we obtain to determine whether the information is sufficient to form a reasonable belief that V10 knows the true identity of the customer (*e.g.*, whether the information is logical or contains inconsistencies).

V10 will verify customer identity through documentary means, non-documentary means or both. V10 will use documents to verify customer identity when appropriate documents are available. In light of the increased instances of identity fraud, V10 will supplement the use of documentary evidence by using the non-documentary means described below whenever necessary. It may also use non-documentary means, if it is still uncertain about whether it knows the true identity of the customer. In verifying the information, V10 will consider whether the identifying information that it receives, such as the customer's name, street address, post/ zip code, telephone number (if provided), date of birth and Social Security number, allows it to determine that it has a reasonable belief that it knows the true identity of the customer (*e.g.*, whether the information is logical or contains inconsistencies).

7. Appropriate documents for verifying the identity of customers include the following:

- For an individual, an unexpired government-issued identification evidencing nationality or residence and bearing a photograph or similar safeguard, such as a driver's license or passport; and
- For a person other than an individual, documents showing the existence of the entity, such as certified articles of incorporation, a government-issued business license, a partnership agreement or a trust instrument.

V10 understands that it is not required to take steps to determine whether the document that the customer has provided to it for identity verification has been validly issued and that it may rely on a government-issued identification as verification of a customer's identity. If, however, V10 finds that the document shows some obvious form of fraud, it must consider that factor in determining

whether it can form a reasonable belief that it knows the customer's true identity.

V10 will use the following non-documentary methods of verifying identity:

- Independently verifying the customer's identity through the comparison of information provided by the customer with information obtained from a consumer reporting agency, public database or other such sites.
- Checking references with other financial institutions; or
- Obtaining a financial statement.

V10 will use non-documentary methods of verification when:

- (1) the customer is unable to present an unexpired government-issued identification document with a photograph or other similar safeguard;
- (2) V10 is unfamiliar with the documents the customer presents for identification verification;
- (3) the customer and V10 do not have face-to-face contact; and
- (4) there are other circumstances that increase the risk that V10 will be unable to verify the true identity of the customer through documentary means.

V10 will verify the information within a reasonable time before or after it engages with the customer. Depending on the nature of the engagement and facilities/services requested, it may refuse to deliver a facility/ service before it has verified the information, or in some instances when more time is needed, it may, pending verification, restrict the types of facilities/ services requested. If it finds suspicious information that indicates possible money laundering, terrorist investment activity, or other suspicious activity, V10 will, after internal consultation with V10's GDPR-AML Compliance Officers, file a report in accordance with applicable laws and regulations.

V10 recognises that the risk that it may not know the customer's true identity may be heightened for certain types of customer engagement such as applications for facilities/ services in the name of a corporation, partnership or trust that is created or conducts substantial business in a jurisdiction that has been designated by relevant international regulatory agencies (eg., IMF) as a primary money laundering jurisdiction, a terrorist concern, or has been designated as a non-cooperative country or territory. V10 will identify customers that pose a heightened risk of not being properly identified. V10 will also take such additional measures that it may deem necessary to obtain information about the identity of the individuals associated with the customer when standard documentary methods prove to be insufficient.

8. Records Keeping

Without prejudice to GDPR, other privacy regulations as well as AML rules and regulations that may apply, V10's policy is never to retain any personal records of those it has any kind of interaction with unless there is a strict legal obligation upon it to do so.

9. Notice to Customers

V10 will provide notice to customers that V10 is requesting information from them for its GDPR-AML compliance obligations and the information collected will be processed in accordance with such compliance obligations.

10. General Customer Due Diligence

It is important to its GDPR-AML reporting program that V10 has sufficient information about each customer to allow it to evaluate the risk presented by that customer and to detect and report suspicious activity. When V10 engages with a customer, the due diligence that it performs may be in addition to customer information obtained for purposes of its providing facilities/ services for the customer.

11. GDPR-AML Record-keeping

V10's GDPR-AML Compliance Officers will be responsible for ensuring that GDPR-AML records are maintained properly and all relevant reports, disclosures and adjustments to them are filed as required in compliance with all relevant legal obligations upon it. V10's policy is not to retain, or store any personal details of those who it has contact with in any form.

12. Training Programs

V10 will develop ongoing employee/ solutions partners training under the leadership of the GDPR-AML Compliance Officers and its Executive Committee. Its training will occur on at least an annual basis and will be regularly updated to reflect any new developments in the law concerning GDPR-AML. Its training will include, at a minimum: (1) how to identify red flags and signs of money laundering that arise during the course of its employees' duties; (2) what to do once the risk is identified (including how, when and to whom to escalate unusual customer activity or other red flags for analysis and, where appropriate, the filing of suspicious activity reports, etc.); (3) what employees'/ business partners roles are in V10's compliance efforts and how to perform them; (4) V10's data privacy and records retention policy; and (5) the disciplinary consequences (including civil and criminal penalties) for non-compliance with GDPR-AML regulations.

V10 will develop its own GDPR-AML training program, or contract for it. Delivery of the training may include educational pamphlets, videos, intranet systems, in-person lectures and explanatory memos. V10 will maintain records to show the persons trained, the dates of training and the subject matter of their training.

13. Confidential Reporting of GDPR-AML Non-Compliance

Employees/ directors/ solutions partners will promptly report any potential violations of V10's

GDPR-AML compliance program to the GDPR-AML Compliance Officers, unless the violations implicate the GDPR-AML Compliance Officers, in which case the employee shall report the matter to the CEO of V10 . Such reports shall be confidential, and the employee/ director/ business partner will suffer no retaliation for making them.

14. Board Approval

The Board is the management body of **V10**. It has approved this GDPR-AML compliance program as reasonably designed to achieve and monitor V10 's ongoing compliance with the requirements of all legal obligations upon it and its Associates in relation to its GDPR-AML obligations.