

## **Terms & Conditions**

Guests understand this is a wilderness and bears are present in the area. Christmas Tree Vineyard Lodge, LLC is not liable for damage to guest vehicles or other motorized units by wildlife while parked on the lodge property or at China Wall OHV parking lot. In addition, Christmas Tree Vineyard Lodge, LLC is not liable for any damage to vehicles parked at China Wall OHV during the snow season.

This is a non-smoking facility. There is no smoking in any room or common area of the lodge. All, pipes, cigarettes, cigars, etc. must be extinguished in a proper receptacle. For insurance reasons, the use of incense, candles, Sterno or any form of open flame anywhere on the premises is prohibited.

Each room is subject to inspection prior to departure and all additional charges payable at that time. Due to uncertainty of determining the exact cost of excessive cleaning or damage repair, the guest agrees to pay up to \$500 as liquidated damages (credit card will be charged). If suit is filed for violation of the terms and conditions, the guest agrees to pay reasonable attorney fees and all incidental expenses incurred by Christmas Tree Vineyard Lodge, LLC in such a suit.

All guest pets are prohibited on property. "Service animals" are allowed with proper documentation. Please note there are guest friendly resident dogs at Christmas Tree Vineyard Lodge.

To ensure there is internet available for all guests, streaming movies, music and downloading files, is prohibited.

## **Payment Policy**

A valid Master Card, Discover, American Express, or Visa is required at time of booking to guarantee the reservation. Card will not be charged unless cancellation fees are applied.

Upon your arrival full payment is required. We accept Master Card, Discover, American Express, Visa or cash. Regretfully, checks are not accepted.

## **Cancellation Policy**

### **Standard Cancellation Policy**

Cancellations made 14 days or more prior to the date of arrival will be refunded the full amount less a \$25 cancellation fee per room. Cancellations made less than 14 days prior to the date of arrival will be charged the full rate of one night per room reserved and any remaining fees will be refunded.

Holiday's, 3 Day Weekends, Groups\* and Event Cancellation Policy

Cancellations made 30 days or more prior to your arrival date will be refunded the full amount less a \$25 cancellation fee per room. Cancellations made less than 30 days prior to the date of arrival will be charged the full rate of one night per room reserved and any remaining fees will be refunded.

\*Groups consist of 4 or more rooms reserved. Reservations for the entire lodge consist of all six rooms occupied and vacant.