



Newsletter of the HITP Mid-Florida Chapter \*Since 1973\* Nine time HITP Chapter of the Year.

\*Gateway to HFTP \* http://www.hftp.org \* Mid-Florida Chapter Web Site \* www.midfloridahftp.org

March 2017





44% of this chapter is HFTP **CHAE or CHTP certified!** 

# 2017 **Officers & Directors**

# **Office**rs

## President

Nasir Naseer Holiday Inn Resort Orlando Suites -Waterpark 407-387-0242

Nasir.Naseer@hisuitesorlando.com

#### Vice-President

Christine Cipar

Florida Hotel & Conference Center

407-816-5188

Ccipar@thefloridahotelorlando.com

### Treasurer

Jack Griffith

Centerplate 407-685-7520

Jack.griffith@centerplate.com

#### Secretary

Christina Finch

RemX Specialty Staffing 407-478-1956

#### Chair of the Board

Kelly Montgomery, CHAE

Loews Hotels at Universal Orlando

407-503-9215

kmontgomery@loewshotels.com

#### **Directors**

Gordon LeBlanc, CHTP

Charter

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Gregory Wilhelm, CHTP

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IT Consultant

gregorywilhelm@mindspring.com

## Jose Aybar, CHAE

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Plaza Resort & Spa iavbar1@cfl.rr.com

## Susan Black

Wyndham Orlando Resort Bonnet Creek 407-390-2320

sblack1009@gmail.com

#### Gayle Edwards

386-233-5478

gedwards@profact.com

Michael Dwulit, CHAE Rosen Hotels & Resorts

407-996-9840 mdwulit@rosenhotels.com

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HITP Mid-Florida, Over 45 Years of; Leadership, Scholarship, Participation, Service

"To lead and advance the hospitality profession

by providing a forum for continuous learning and knowledge sharing".

General Meeting -Tuesday, March 28th, 2017 The Mid-Florida Chapter Hospitality Financial and Technology Professionals

# DoubleTree by Hilton Orlando, Downtown

60 South Ivanhoe Boulevard, Orlando, Florida

### From I-4 West

Take I-4 West to Exit 84 (Ivanhoe Boulevard/Colonial Drive). Keep right and follow the signs for Ivanhoe Blvd. Keep right at the fork and merge onto SW Ivanhoe Blvd. Turn left onto S. Ivanhoe Blvd and hotel will be on the right.

#### From I-4 East

Take I-4 East to Exit 85 (Princeton Street). Turn Right onto Princeton Street, Turn right onto N. Orange Avenue. Take slight right onto S. Ivanhoe Blvd and hotel will be on the left.

Hotel self park \$12.78, valet \$18.10 or parking in the street is free.

# Speaker and Trogram

Juli Barter, Director of Client Relations, POST Integrations, Inc. "EMV 101"

These educational sessions fall under specialized knowledge and applications geared to basic knowledge on the topic and there are no prerequisites for attending. One CPE credit hour may be earned for participation in each 50 minute session for a maximum of 1.0 CPE Credits

> Reception Cash Bar at 6:00 pm You may come early if you wish to spend more time networking.

> > Dinner at 6:45 pm

Menu:

Starter

Mixed Greens with Strawberry, Blueberries, Candied Pecans and Crumbled Goat Cheese

## Entrée

Petite Filet with a Demi Glaze Balsamic Drizzle Jumbo Shrimp with a Tomato Beurre Blanc Yukon Mashed Potatoes and Haricot Verts

### Dessert

Mile High Key Lime Pie

RSVP on our web-site: www.midfloridahftp.org OR on your personal e-vite from the Chapter Secretary.

Reservations and cancellations before 12:01 pm Friday March 24th.

Please, no walk ins. No-shows and late cancellations will be billed.

Dinner: Members with RSVP \$45.00, Non-Members and Guests or no RSVP \$55.00, HFTP Student Chapter Members \$25.00.

Use the express registration line at the meeting, PAYPAL is available on the web-site.

The 15th Annual Chapter Golf Event to benefit Camp Boggy Creek Will be held Friday September, 29th 2017 at Rosen Shingle Creek. For sponsor information contact Jack Griffith 407-685-7520 Or

jack.griffith@centerplate.com It's all for the kids!

# **President's Corner By: Nasir Naseer**

Fellow HFTP Mid-Florida Chapter Members, Greetings!!

For those of you who could not make it to the February meeting, let me tell you "you missed an opportunity to see The Castle Hotel, enjoy the amazing food the culinary team of the Hotel served and best of all a very interesting and interactive educational session with Dr. Daryl Allen of UCF School of Managerial Accounting. Dr. Allen was absolutely amazing, engaging and at times entertaining during his presentation and a class room style session!

March meeting will be held on the 28<sup>th</sup> of March at the Doubletree by Hilton Hotel Orlando Downtown and our speaker will be Ms. Juli Barter from Post Integrations. See the Newsletter for further details.

We already have kicked into our community support season with the Bacchus Bash on Friday, March 31<sup>st</sup>. 2017. Larry and I have been to the planning committee meetings with CFHLA and it seems like that this year's event is shaping up to be a bigger and better than ever event. Please mark your calendars and plan to join your fellow members at this food & fun event and make a difference in your community by volunteering a few hours of your time. To sign up for a 3 hour volunteer shift please reach out to Larry McCloskey, Michael Dryden or send me an e-mail.

On April 20th, (It's a Thursday meeting) our semi-annual Mini-Educational Conference will be held at The Plaza Hotel at Daytona Beach. Just stay tuned for further details about this "can't-miss" event that will offer multiple CPE opportunities at no cost plus a lot of fun and networking with the Hotel & Lodging Association of Volusia County. Susan & Lori are diligently working on to get us speakers that will interest and attract you to come to The Plaza Hotel at Daytona Beach. If you like to spend the night at the resort we have been offered a special rate as well, just call the hotel @ (386) 255-4471 and ask for the HFTP rate.

**2017** membership Contest - Did you know that, you only need to sponsor one new member to win? Contest ends on June 30, 2017. Drawing will be held at our July, 2017 General Membership meeting. You need not be present to win. Believe me, everyone who sponsored new member last year won a great prize, so can you!

We are also on the look-out for speakers for our other upcoming meetings. We have contacted various Speaker bureaus to identify interesting speakers and topics, but we would love to get suggestions from you. Because after all it is "Your Chapter" and your ideas and suggestions are always needed to make Mid-Florida, the best chapter in the HFTP universe.

Thank you again for your continued involvement and support to the Greatest Chapter in the HFTP Universe!

Sincerely,



HFTP Mid-Florida Chapter President



HFTP Mid-Florida Chapter Member Spotlight Susan Black, Director of Finance Wyndham Grand Orlando Resort Bonnet Creek

Susan Black began her hospitality career over 20 years ago as the Front Desk Manager of a small full service hotel quickly working her way up through operations to the position of Director of Rooms.

After returning to school to obtain her accounting degree, Susan made the move to hotel accounting as an Assistant Controller with Interstate Hotels. She quickly proved herself capable and relocated to Cleveland Ohio to become a Controller of the Radisson Airport Hotel.

However, Susan didn't feel challenged in the centralized accounting environment and went to work for Ritz Carlton as an Assistant Director of Finance in a decentralized accounting environment. Two years later, she accepted the Director of Finance position with Wyndham PlayhouseSquare.

In 2011, Susan was offered the opportunity to move to Orlando FL to open the first fully owned Wyndham Hotel, the Wyndham Grand Orlando Resort Bonnet Creek.

Susan has been recognized for the training and development that she has done with her staff and is often looked upon to assist with training new DOF's for Wyndham Hotel Group. She is often called upon for special projects by Wyndham, including reviewing and updating the Finance SOP's, implementation of p-cards for the hotel group and supported the pre-opening phase of the newest Wyndham Grand Clearwater Beach.

Susan has been married to Jeff for eight years and their blended family includes two grown children and eight fish. Susan's hobbies include exercise such as hiking and bike riding (both bicycle and motorcycle) and loves all things science fiction.

HFTP Mid - Florida Board Member and Vice-President Christine Cipar presents Susan (L) with the coveted HFTP Mid-Florida Padfolio at the last Chapter General meeting.



Membership News, Embrace the vision, join the fun! Committee Chair, Gregory Wilhelm, CHTP 407-923-5962 or gregorywilhelm@mindspring.com

Welcome New Members .....

Charles Martini, Controller, Country Club of Orlando

**MEMBERSHIP** 

RENEW NOW RECRUIT NOW

# CFHLA's 39th Annual Bacchus Bash 2017 60 Volunteers needed

Benefiting the CFHLA Educational Trust Fund for hospitality student scholarships and hospitality school grants.

Bacchus Bash Friday, March 31st, 2017 Orlando Vineland Premium Outlets 5pm - 10pm

**HFTP Volunteer Information** 

Shifts run: 3:30pm – 7:00pm or 7:00pm – 10:00pm,

First Shift Check-in time: 3:00pm

Contact: Larry McCloskey, CHAE elmorl@icloud.com

Or Michael Dryden, CHAE Michael.Dryden@Hilton.com

Chose your shift preference (second shift has the greatest need) and give them your tee shirt size.

We need to have Chapter Member support!!

# What we may have is a failure to communicate

I have noted that some of our members are failing to keep their contact data updated on the HFTP web-site.

What this means to you is that anyone trying to contact you through the member lookup at HFTP will not reach you.

Also, you will not received the award winning chapter newsletter if your address is wrong and you will not receive the chapter electric news if your e-mail data is stale or incorrect.

It is easy to do. First go to hftp.org log in

Click on, My Account, then click My Info and make the changes.

Good luck. If you have trouble contact HFTP at: membership@hftp.org

## **COMMITTEE ASSIGNMENTS 2017**

We need you !!! If you are interested in contributing to any of the committees, please contact any Board Member.

\* Denotes Chair or Co-chairs

#### Education - Mini Ed Conf.

\* Susan Ferguson 407-490-6024 Lori Schefstad 407-931-2081 Jose Aybar 407-535-6125

# Job Bank/Legislative/By-Laws

\* Nasir Naseer 305-479-7861

Membership Relations/Recruitment \*Gregory Wilhelm 407-923-5962 or gregorywilhelm@mindspring.com Jose Aybar 407-535-6125

#### **Communications / Social Media**

Webmaster:www.midfloridahftp.org \*Lori Schefstad 407-931-2081 Gayle Edwards 386-233-5478 Christine Cipar 407-816-5188

#### Newsletter Editor.

\*Bill Parrish 407-876-8038 Jack Griffith 407-685-7520



#### Publications:

Jack Griffith 407-685-7520 Gayle Edwards 386-233-5478

#### Admin/Program/Speakers

\*Gordon LeBlanc 386-235-3875 Christina Finch 407-478-1956 Michael Dwulit 407-996-9840

#### Admin. Locations

\*Susan Black 407-390-2320 Christina Finch 407-478-1956

#### Scholarship Awards

\* Michael Dryden 407-597-4068

# Nominations

\* Kelly Montgomery 407-503-9215 Chad Curtis 407-996-6143 Michael Dryden 407-597-4068 Kris Shoemaker 407-685-9827 Bill Parrish 407-876-8038 Larry McCloskey 407-947-7140 Susan Ferguson 407-490-4024 Or as chosen by the Chair

### Chapter of the Year and Regional Conference

\* The Board

# **Hospitality Committee**

\* Christine Cipar 407-816-5188 Jose Aybar 407-535-6125 Kelly Montgomery 407-503-9215

### **Community Services**

<u>CFH&LA Ex-Officio Board Member</u> Nasir Naseer 407-387-0242

#### Bacchus Bash

- \* Michael Dryden 407-597-4068
- \* Larry McCloskey 407-947-7140 Nasir Naseer 407-387-0242

# Charity Golf Event It's all for the kids!

\* Jack Griffith 407-685-7520 Jeff Fernandez 407-685-7521 Gordon LeBlanc 386-235-3875

# Cattle Baron's Ball

\* Chad Curtis 407-996-6143

## **Chapter Calendar**

Christine Cipar 407-816-5188

#### **Fun Committee**

Dr. Judy Holcomb 352-588-8005

Chapter Historian, Photography *Michael Dryden 407-597-4068* 

Membership News, Embrace the vision, join the fun! Committee Chair, Gregory Wilhelm, CHTP 407-923-5962 or gregorywilhelm@mindspring.com

# 2017 membership Contest

You only need to sponsor one new member to win. Contest ends on June 30, 2017. Drawing will be held at our July, 2017 General Membership meeting. You need not be present to win. Everyone who sponsored new member last year won a great prize so can you!

\$100.00 Big Fin Restaurant (located in Doctor Philips) gift certificate. Donated by Colin Findley, VP Business Development, ProfitSword

Dinner for 2 at the Hyatt Regency Orlando International Airport Donated by: Patricia Geer, CHAE, Director of Finance.

Dinner for two at the new LakeHouse Restaurant or Hemingway's with a value of \$100 excluding alcohol and gratuity at the Hyatt Regency Grand Cypress. Donated by Josephine Baltar, Director of Finance

\$100 cash prize, Donated by Don Hay, President, Digital Alchemy, LLC

Dinner for 2 at Harry's Poolside bar and grill located in the Rosen Centre valued at \$100 Donated by James Bina, President, Millennium Technology Group / Corp Controller Rosen Hotels & Resorts, Inc.

Dinner for 2 at the Grand Bohemian, Orlando Florida. Donated by Tom Hull, Controller

3 days 2 nights at the Wyndham Orlando Resort I-Drive, Donated by Daron Sandberg, Director of Finance

Dinner for 2 at Wyndham Bonnet Creek's Deep Blu a \$150 value, Donated by Susan Black, Director of Finance

\$100 certificate, Donated by Gayle Edwards, managing director PAS

Dinner for 2 at The Club Restaurant at the Villas of Grand Cypress. Includes tax, gratuity and non alcoholic beverages. Donated by Barbra Bodle, Controller

Two \$50 certificates for dinner in 1888 at The Daytona Beach Plaza Resort and Spa. Donated by Jose Aybar, Assistant controller.

Dinner for 2 in Marcelo's Bistro or Crickets Bar & Grill at The Florida Hotel and conference Center valued at \$75. Donated by Christine Cipar, Controller

Dinner for 2 at the Sapphire Falls Resort Strong Water Tavern

Donated by: Kelly Montgomery, Controller - Lowes Hotels at Universal Orlando

A \$100 Dinner certificate for two in Andiamos (excluding gratuities), in the Hilton At Walt Disney World Donated by: Stephan Ludwig, Director of Finance

Watch this space for Many more prizes to come.

Sharpen your pencils, pack your note books and get ready for some



FREE STUFF!

Learn, Connect, Succeed

**HFTP Mid-Florida Chapter 2017 Spring Mini-Ed** Date: Thursday April 20, 2017 at The Plaza Grand Resort & Spa, Daytona Beach **Afternoon Presentations:** 

Registration 12:30 pm to 1:00 pm

Four great afternoon Seminars and the Cost is ...... \$ FREE, zip, zero, nada for 4 CPE credits.

Reception Cash Bar: 5:00 pm - 6:00 pm

Dinner \$45.00, Students \$25.00: 6:30pm - 7:30pm

There will be excellent speakers on a wide variety of subjects. We will kick off the event at 1:00 pm, so plan to be there for a great afternoon and evening of informative speakers, good food and excellent company.

Interested in sponsoring a break, please contact: Lori Schefstad, or Susan Ferguson

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fast, focused, and flexible

# HFTP MID-FLORIDA CHAPTER

P.O. Box 692004 Orlando, FL 32869-2004

## 2017 HFTP Mid-Florida CALENDAR

Note: Meeting fees for 2017 are \$45 Regular member, \$25 HFTP Student Chapter, \$55 all guests, Non-Members and failed to RSVP.

No Shows are invoiced. Prepay your meeting fee on the web-site with PayPal

March 7th, Board Meeting, 6pm, OCCC March 28th, General Meeting, 6pm, DoubleTree by Hilton Downtown March 31st Bacchus Bash, Orlando Premium Outlets, We need Volunteers!!

April 6th, Board Meeting, 6pm, OCCC April 20th, Spring Mini-Ed, Plaza Hotel, Daytona Beach

May 4th, Board Meeting, 6pm, OCCC

May 23rd, General Meeting, Omni ChampionsGate

June 6th, Board Meeting, 6pm, OCCC

June 27th, General Meeting, Caribe Royale Orlando

October 25-28th, 2017 HFTP Annual Orlando, FL



For more Chapter news visit the Universally acclaimed Chapter Web Site at: www.midfloridahftp.org

The opinions expressed in the Mid-Florida Chapter newsletter and web-site are solely those of the editor, web master or author of the article and have nothing to do with HFTP Global and /or in some cases reality, political correctivity or good hygiene.



# The Lodging & Hospitality Association of Volusia County Along with



# Hospitality Financial and Technology Professionals MID-FLORIDA CHAPTER

Invite you to a
Mini-Educational Conference which is Free
Dinner is \$45.00, Students \$25.00
Thursday April 20<sup>th</sup>, 2017

# The Plaza Grand Resort & Spa

600 North Atlantic Ave., Daytona Beach, Florida 32118

If you like to spend a night or two at the resort we have been offered a special rate, just call the hotel @ (386) 255-4471 and ask for the HFTP rate. Arriving on April  $19^{th}$ , April  $20^{th}$  checking out the  $21^{st}$ .

The rates are as follows:

Plaza View: \$95.00 Ocean View - \$105.00 Ocean Front - \$125.00

# **Tentative Schedule of Events**

12:30pm – 1:00pm	Registration
1:00pm – 2:00pm	Andre Bazemore Cyber Security Topic: IT Data Breaches, You know there is a breach. How to find it and how to fix it. The Secret Service shows you how they get the bad guy.
2:15pm – 3:00pm	Students at Bethune - Cookman University, Hospitality Management Topic: Student research project "To Assess the Impact of the Daytona 500" The Students will talk about their involvement in conducting the research and analyzing the data.
3:15pm – 4:00pm	Andrea White McNeil Assistant Professor at Bethune - Cookman University The Hospitality Management program at B-CU and the inclusion of Accounting and Information Technology.
4:15pm – 5:00pm	Dave Reid – VP of Operations for World of Beer Topic – Millennials, How they are different from other generations, What they are looking for from their employer and how and why you should hire them.
5:00pm – 6:00pm	Cash Bar Reception and Hors d'oeuvres
6:00pm – 6:30pm	Nasir Nassir – HFTP - Welcome and Introductions Bob Davis – LHAVC - Volusia County Update
6:30pm – 7:30pm	Dinner
7:30pm – <b>7</b> :45pm	Chapter Business