

Decision 7/2016 Travel Agency Commissioner - Area 2

Andreas Körösi
P.O. Box 5245
S-102 45 Stockholm, Sweden

Applicant: KENPONG TRAVEL AND TOURS
IATA Code # **24-2 1092**
Ghana

Respondent: International Air Transport Association (IATA)
King Abdullah II Street, Al Shaab Roundabout
Business Park, Building GH8
P.O. Box 940587
Amman 11194 Jordan

NOTE:

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

Decision:

Given the circumstances of change of billing structure, considering that:

- The Applicant paid outstanding within 24 hours of notification,
- The Applicant paid subsequent billing,
- The Applicant submitted the Agency Status form,
- Provided the Applicant also pays "any new billing available on BSPlink"

I deem this as an *excusable human error* falling within the spirit of the *minor error rule*; consequently, the decision is that the Applicant has to be reinstated without further delay and allowed 30 days to submit the Financial Security requested to match "sales at risk".

This Decision is effective as of today.

Decided in Stockholm, on March 9th, 2016.

Andreas Körösi
Travel Agency Commissioner
IATA-Area 2

In accordance with Res 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any

error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than March 24, 2016**.

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.