

Decision 22/2016
Travel Agency Commissioner - Area 2

Andreas Körösi
P.O. Box 5245
S-102 45 Stockholm, Sweden

Applicant: *Kenpong Travel*
IATA Code # 24-2 1092
Ghana

Respondent: International Air Transport Association (IATA)

King Abdullah II Street, Al Shaab Roundabout
Business Park, Building GH8
P.O. Amman 11194 Jordan

Box

940587

NOTE:

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

Decision:

Firstly, I confirm that IATA has acted according to Resolutions; however, this is not a *bona fide* bank error.

The Applicant has demonstrated that it had enough funds (more than 200,000.00 Ghana *Cedis* AFTER remitting) on Remittance Date.

The payment executed was done for the amount of 242,586.29 Ghana *Cedis* instead of for 291,586.29, thus, a shortfall of exactly 49,000.00, which was caused by a human error.

Considering that the Applicant, *motu proprio*, and immediately after realizing this error, paid the outstandings, and, having provided evidence of enough funding in their account, I find this human error excusable and within the intentions of the Minor Error provisions of the Resolutions.

This Decision is effective as of today.

Decided in Stockholm, on July 7th, 2016

Andreas Körösi
Travel Agency Commissioner
IATA-Area 2

In accordance with Res 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than 22nd of July, 2016.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.