

Decision 27/2016 Travel Agency Commissioner - Area 2

Andreas Körösi
P.O. Box 5245
S-102 45 Stockholm, Sweden

Applicant: *Alsayadeh & Assarayrah Co.*
IATA Code # 40-2 1493
Jordan

Respondent: International Air Transport Association (IATA)
King Abdullah II Street, Al Shaab Roundabout
Business Park, Building GH8
P.O. Box 940587
Amman 11194 Jordan

NOTE:

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

Decision:

I thank IATA for clarifying its position, allowing this Office to reach a Decision.

Reiterating the Applicant's statements:

<<Dear Sir, since we have been IATA Agent, we thought that all we had to do is paying the annual fees, also we thought sending the papers is a routine procedure, no problem to send them anytime, because we had no business with IATA...>>

The events highlight and *confirm* the abnormality of *Hajj & Umra* Agents, accredited by IATA on behalf of Member Airlines.

Considering all the circumstances and, since obviously at no time is or has there been any credit risk involved in this case, I hereby decide as follows:

- Provided that the documents requested by IATA are sent **via email** and would be accepted by IATA as satisfactory,
- The administrative recovery fee of US \$ 500.00 is invoiced and paid by the Applicant;
- The Applicant **shall be reinstated in full without the need to reapply as New Agent.**

The Applicant must send the documents requested **also in originals** to IATA-Amman Office, contact person and delivery address to be confirmed by IATA.

This Decision is effective as of today.

Decided in Stockholm, on August 19th, 2016

Andreas Körösi
Travel Agency Commissioner
IATA-Area 2

In accordance with Res 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than September 4th, 2016.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.