

**Decision 33/2016**  
**Travel Agency Commissioner - Area 2**

Andreas Körösi  
P.O. Box 5245  
S-102 45 Stockholm, Sweden

---

**Applicant: *Royal Manta Travel***  
IATA Code # 90-2 1484 3  
Egypt

**Respondent: International Air Transport Association (IATA)**  
King Abdullah II Street, Al Shaab Roundabout  
Business Park, Building GH8  
P.O. Box 940587  
Amman 11194 Jordan

---

**NOTE:**

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

**Decision:**

From the evidence on file, it is obvious that the Applicant has *de facto* been suspended from ticketing Authorities for 2 years.

This Office has neither the mandate nor a viable reason to "reopen" a request for review, which should have been done in August 2014.

I assume the reason for this late request is that ***Royal Manta Travel*** ONLY was accredited for acquiring a *Hadj & Umra* licence.

Accreditation under Resolutions is a business agreement between IATA Member Airlines and an "Agent" **with the intention to sell tickets.**

Decision:

- IATA has followed proper procedures **according to** Resolutions at all time;
- This Office cannot find any wrong doings that should change IATA's decisions;
- IATA's Decision stands.

It is at IATA's discretion to accredit as they please, should the request for a

Passenger Sales Agency Agreement be of "political" nature and, hence, not be bound by Resolutions nor this Office's purview.

**This Decision is effective as of today.**

Decided in Stockholm, on September 16<sup>th</sup>, 2016

Andreas Körösi  
Travel Agency Commissioner  
IATA-Area 2

In accordance with Res 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than October 1<sup>st</sup>, 2016.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.