

Decision 37/2016
Travel Agency Commissioner - Area 2

Andreas Körösi
P.O. Box 5245
S-102 45 Stockholm, Sweden

Applicant: *Al Ragaa Tours*
IATA Code # 90-2 1740
Egypt

Respondent: International Air Transport Association (IATA)
King Abdullah II Street, Al Shaab Roundabout
Business Park, Building GH8
P.O. Box 940587
Amman 11194 Jordan

NOTE:

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

Decision:

I thank the Applicant for its statements and I am pleased to learn that it is taking steps to ensure proper compliance with the Agreement signed with IATA.

Considering that the termination was the result of a non-payment default, the request to reinstate after termination is, unfortunately, not supported by this Office.

IATA has followed proper procedures and I cannot see any extraordinary circumstances to overrule IATA's actions.

- **The Applicant will need to reapply as a "New Agent".**

However, acknowledging *Al Ragaa Tours'* efforts, by settling in full within a month time all the outstanding amounts, and also acknowledging the Applicant's statements and efforts to ensure full compliance when reinstated, I am convinced of its future compliance. Following this line of thoughts, I hereby request IATA to assist, if not already done so, the Applicant by informing it about the requirements and to speed up the process once *Al Ragaa Tours* has complied with all requirements for a New Applicant.

This Decision is effective as of today.

Decided in Stockholm, on September 28th, 2016

Andreas Körösi
Travel Agency Commissioner
IATA-Area 2

In accordance with Res 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than October 13th, 2016.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.