

**Decision 44/2016**  
**Travel Agency Commissioner - Area 2**

Andreas Körösi  
P.O. Box 5245  
S-102 45 Stockholm, Sweden

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**Applicant: *Top One Travel***  
IATA Code # 90-2 2010  
Egypt

**Respondent: International Air Transport Association (IATA)**  
King Abdullah II Street, Al Shaab Roundabout  
Business Park, Building GH8  
P.O. Box 940587  
Amman 11194 Jordan

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**NOTE:**

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

**Decision:**

Background:

***Top One Travel*** was terminated, due to its lack of response to IATA's requests to clarify and substantiate its ownership *status*.

***Top One Travel*** needs its IATA accreditation for maintaining its *status* as *Hajj & Umrah* licensed tour operator. ***Top One Travel*** has demonstrated that no change of ownership has occurred.

Conclusion:

Considering all statements and evidence provided;  
Considering that this request for review was received after the 30 days time frame allowed to seek a TAC review;  
I hereby decide as follows:

- IATA has (due to a non timely response from the Applicant) acted according to Resolutions' requirements;
- The Applicant's termination is upheld;
- ***Top One Travel*** can reapply for a new numeric code;
- The costs should be limited to US \$ 500.00

- IATA should assist by informing about all requirements, and,
- IATA should "*fast track*" the application

**This Decision is effective as of today.**

Decided in Stockholm, on October 22<sup>nd</sup>, 2016

Andreas Körösi  
Travel Agency Commissioner  
IATA-Area 2

In accordance with Res 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than November 6<sup>th</sup>, 2016.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.