

Decision 29/2017
Travel Agency Commissioner - Area 2

Andreas Körösi
P.O. Box 5245
S-102 45 Stockholm, Sweden

Applicant: Lufthansa City Center (former *Reeman Tours*)
IATA Code # 54-2 1265 3
Morocco

Respondent: International Air Transport Association (IATA)
King Abdullah II Street, Al Shaab Roundabout
Business Park, Building GH8
P.O. Box 940587
Amman 11194 Jordan

NOTE:

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

Decision:

Having understood the Applicant's plea of keeping the "old" IATA numeric code, mainly for the purpose of not risking the Lufthansa ("LH") Franchise, I approached IATA to get their input in order to see if this case could be treated as an exception. I sympathize with the Applicant's situation and find partly a misfortune, but not all, of why its Agency got the Notice of Termination.

After having re-visited all the statements done since September 2016, and especially after having learnt that, despite several reminders, the Applicant still has outstanding debts to Airlines, I cannot find reasons enough for allowing an exception.

Therefore, **IATA can proceed with the termination as mandated by Resolutions.**

Having said the above, I am confident that a new application for IATA accreditation will be handled as expeditious as possible by IATA and should the Applicant's LH franchise be endangered, SOLELY because of the change of IATA numeric code, if asked for, I will assist in explaining to the Franchise Provider why there was a Resolution's requirement for change the IATA numeric code.

This Decision is effective as of today.

Decided in Stockholm, on June 26th, 2017

Andreas Körösi
Travel Agency Commissioner
IATA-Area 2

In accordance with Res 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than July 11th, 2017.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.

CLARIFICATION
RENDERED ON JULY 24TH, 2017

Dear Applicant,

Your plea has been carefully read and I fully understand the consequences if the served Decision stands.

I have re-visited all the statements and documents provided by both Parties looking to find any "new" mitigating circumstance, but, unfortunately, I have not found enough new evidence to change my Decision (July 24th, 2017).

Just to reiterate, that Decision was mainly based on my believe that even if you did have a tragic accident and you were hospitalized for a long period, having an IATA accreditation entails to have being entrusted by IATA, on behalf of its Member Airlines, their financial situation in an Agent's hands.

Thus, the Decision stands.

It is imperative that management of an Agency is secured at all times and I strongly advise you to demonstrate to IATA that you do have "back up" in place when reapplying.

And once again "... should your LH franchise be endangered SOLELY because of the change of IATA numeric code, if asked for, I will assist in explaining to the Franchise Provider why there was a Resolutions requirement for change in IATA numeric code."

Kind Regards

Andreas Körösi
Travel Agency Commissioner
(for Europe, Middle East & Africa)