

DECISION 2013 – 01 – 18B
TRAVEL AGENCY COMMISSIONER – AREA 3

Jo Foged
685 Remuera Road,
Remuera, Auckland 1050,
New Zealand

Applicant:

Southgate Travel Pty Ltd t.a. Jetset Travel,
234 Clarendon St,
South Melbourne VIC 3205,
Australia
Represented by Ms Donna Morsman, Executive Assistant.

Respondent:

Agency Administrator, Geneva
International Air Transport Association, IATA,
Represented by Mr Matteo Zanarini, Passenger Services Manager Australia and SWPI,
Sydney, Australia.

The Case and Decision:

The Agent's owner is currently overseas and an increased financial guarantee is required by IATA SYD today as a result of the Annual Financial Review. An Agency staff member understands that all the required documentation has been prepared but awaits the signature of the owner before it can be completed.

The owner returns to the office on Wednesday 23 January 2013 and interlocutory relief is sought until that date.

As provided for in sub paragraph 2.3 of Resolution 820e both parties have agreed to waive their right to an oral hearing and have allowed the writer to reach a decision based on the written information submitted. IATA SYD confirms that it is satisfied with the Agent's current financial guarantee status for the period of relief requested.

Consequently, having considered the factors involved in this case it is hereby decided as follows:-

1. The Agent is granted interlocutory relief until Wednesday 23 January 2013.

Decided this 18th day of January 2013 in Auckland.

Jorgen Foged
Travel Agency Commissioner Area 3

Notes:

1. As per Resolution 820e, Section 4, any Party has the right, if it considers itself aggrieved by this Decision, to seek review by Arbitration in accordance with the provisions of Resolution 824, Section 14.
2. The Parties are advised that effective from 1 June 2012, according to Subparagraph 2.10 of Resolution 820e, any of them may request an interpretation of this Decision, or for a correction of any error in computation, any clerical or typographical error, or any omission in this Decision. Such request must be made within 15 days of receipt of the electronic version of this Decision.