

DECISION 2013 – 03 – 07 Addendum 2
TRAVEL AGENCY COMMISSIONER – AREA 3

Jo Foged
685 Remuera Road,
Remuera, Auckland 1050,
New Zealand

Applicant:

Agency Administrator, Geneva
International Air Transport Association, IATA,
Represented by Mrs Hwa Ooi Tham, Manager, Agency Management Asia/Pacific
IATA, Singapore.

Respondent:

Mrs Sally Sutton,
Proprietor,
United Travel St Heliers Ltd,
10 St Heliers Bay Road,
St Heliers, Auckland,
New Zealand.

The Case and Decision:

In the core Decision the Agent was given until 15 April 2013 to provide a financial guarantee. At the Agent's request a further extension was granted to 31 May 2013 in order that the owner could concentrate on supporting the recovery of her husband from a life-threatening illness.

Yesterday the Agent advised that the improved state of her husband's health now allowed her to return to the business on a full time basis to pursue the provision of a financial security and in that connection advised that a set of Management Accounts would be provided to TAANZ by 5pm on Monday 10 June 2013. The Agent sought a further period of suspension in order that TAANZ could review those documents with a view to the Agent being able to be reinstated in the TAANZ/IATA Agreement scheme.

Having examined the circumstances involved it is hereby decided as follows:-

1. The Agent remains suspended until 30 June 2013 or such earlier date when the increased equity requirement has been satisfied and the Agent has been re-admitted to the TAANZ/IATA Agreement scheme or has provided such other financial security which meets the accreditation criteria for New Zealand.

2. Once the Agent has been re-admitted to the TAANZ/IATA Agreement scheme or has provided such other financial security which meets the accreditation criteria for New Zealand in the time frame detailed in 1. above and formal notification to that effect has been received by IATA then the Agent's ticketing authority is to be re-instated.

Decided this 7th day of June 2013 in Auckland.

Jorgen Foged
Travel Agency Commissioner Area 3

Notes:

1. As per Resolution 820e, Section 4, any Party has the right, if it considers itself aggrieved by this Decision, to seek review by Arbitration in accordance with the provisions of Resolution 824, Section 14.
2. The Parties are advised that effective from 1 June 2012, according to Subparagraph 2.10 of Resolution 820e, any of them may request an interpretation of this Decision, or for a correction of any error in computation, any clerical or typographical error, or any omission in this Decision. Such request must be made within 15 days of receipt of the electronic version of this Decision.