

**DECISION 2014 – 07 - 25**  
**TRAVEL AGENCY COMMISSIONER – AREA 3**

Jo Foged  
685 Remuera Road  
Remuera, Auckland 1050  
New Zealand

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**Applicant:**

Surya Djaya Travel Ltd.  
Room 1101, Tung Wai Comm Bldg  
109-111 Gloucester Road  
Wanchai, Hong Kong  
Represented by Mr. William Jap Lian Gie, General Manager

**Respondent:**

Agency Administrator, Geneva  
International Air Transport Association, IATA  
Represented by Ms. Chen Yuping, Manager Agency Management China and North Asia,  
IATA, Beijing, PR China.

**The Case and Decision:**

The Agent was required to submit a further bank guarantee (BG) of HKD 1,130,000 to IATA by 24 July 2014. However the time consumed in determining the final amount of BG required with IATA meant that that deadline could not be met.

The Agent contacted the writer late on 24 July 2014 seeking a period of interlocutory relief for 4 weeks as this was the time required by its Bank to produce the necessary documents.

IATA has not objected to interlocutory relief being granted for the period requested.

As required by sub paragraph 2.3 of Resolution 820e, both Parties have been placed on notice that in the writer's judgement an oral hearing is not justified and that a decision will be based on the written information submitted.

Based on the circumstances described above it is hereby decided as follows:

1. The Agent is granted interlocutory relief until Thursday 21 August 2014.

Decided this 25<sup>th</sup> day of July 2014 in Auckland

**Jorgen Foged**  
**Travel Agency Commissioner Area 3**

**Notes:**

1. As per Resolution 820e, Section 4, any Party has the right, if it considers itself aggrieved by this Decision, to seek review by Arbitration in accordance with the provisions of Resolution 824, Section 14.
2. The Parties are advised that effective from 1 June 2012, according to Subparagraph 2.10 of Resolution 820e, any of them may request an interpretation of this Decision, or for a correction of any error in computation, any clerical or typographical error, or any omission in this Decision. Such request must be made within 15 days of receipt of the electronic version of this Decision.