

DECISION 2014 – 08 - 27
TRAVEL AGENCY COMMISSIONER – AREA 3

Jo Foged
685 Remuera Road
Remuera, Auckland 1050
New Zealand

Applicant:

V.I.P. Travel and Tours (M) Sdn Bhd
Lot T-18, 1st Floor, Wisma PKNK
Jin Sultan Badlishah
0500 Alor Setar, Kedah Darul Aman
Malaysia.
Represented by Mdm. Rohanee Ismal, Managing Director

Respondent:

Agency Administrator, Geneva
International Air Transport Association, IATA
Represented by Mr. Nawaz Shaikh, Manager Agency Risk Management Asia/Pacific,
IATA, Singapore.

The Case and Decision

The Agent was due to submit its audited financial statements to IATA by 25 August 2014. It became aware of that requirement when it received a phone call from IATA that day reminding it for the need to comply. The Agent claims that up to that point it was unaware of that requirement as it had changed its email address some time previously and claims to have advised IATA of that change.

The Agent contacted the writer same day with a request for interlocutory relief until 12 September 2014.

IATA has not objected to same. Both Parties have been placed on notice, as required by sub paragraph 2.3 of Resolution 820e, that the writer does not consider that an oral hearing is necessary and that a decision will be rendered based on the written information submitted.

In the circumstance described it would be illogical for the Agent to place its accreditation at risk by not complying with IATA's request hence it is hereby decided as follows:-

1. The Agent is granted interlocutory relief until Friday 12 September 2014.

Decided this 27th day of August 2014 in Auckland

Jorgen Foged
Travel Agency Commissioner Area 3

Notes:

1. As per Resolution 820e, Section 4, any Party has the right, if it considers itself aggrieved by this Decision, to seek review by Arbitration in accordance with the provisions of Resolution 824, Section 14.
2. The Parties are advised that according to Subparagraph 2.10 of Resolution 820e, any of them may request an interpretation of this Decision, or for a correction of any error in computation, any clerical or typographical error, or any omission in this Decision. Such request must be made within 15 days of receipt of the electronic version of this Decision.