

DECISION 2014 – 09 - 24
TRAVEL AGENCY COMMISSIONER – AREA 3

Jo Foged
685 Remuera Road
Remuera, Auckland 1050
New Zealand

Applicant:

Como Travel
177 Toorak Road
South Yarra VIC 3141
Australia
Represented by Mr. Maurizio Borgobello, Manager

Respondent:

Agency Administrator, Geneva
International Air Transport Association, IATA
Represented by Mr. Nawaz Shaikh, Manager Agency Risk Management Asia/Pacific,
IATA, Singapore.

The Case and Decision

The Agent was required to submit its financial statements to IATA by 29 September 2014 for the Annual Financial Review. On 22 September 2014 the Agent contacted the writer with a request for interlocutory relief beyond that date to 31 October 2014.

In its justification for same the Agent advised that due to a computer virus they had to reconstruct their accounts data to submit to their Auditors. The time consumed in this process had caused a delay and hence the IATA set date could not be met.

IATA has not objected to the extension but advise that a request for more time would not be viewed favorably.

As provided for in sub paragraph 2.3 of Resolution 820e, the writer does not consider that an oral hearing is necessary and is basing his decision on the written information submitted.

In considering this matter it is reasonable to grant the additional time requested.

Consequently it is hereby decided as follows:-

1. The Agent is granted interlocutory relief beyond 29 September 2014 to 31 October 2014.

Decided this 24th day of September 2014 in Auckland

Jorgen Foged
Travel Agency Commissioner Area 3

Notes:

1. As per Resolution 820e, Section 4, any Party has the right, if it considers itself aggrieved by this Decision, to seek review by Arbitration in accordance with the provisions of Resolution 824, Section 14.
2. The Parties are advised that according to Subparagraph 2.10 of Resolution 820e, any of them may request an interpretation of this Decision, or for a correction of any error in computation, any clerical or typographical error, or any omission in this Decision. Such request must be made within 15 days of receipt of the electronic version of this Decision.