

**DECISION 2014 – 12 - 18**  
**TRAVEL AGENCY COMMISSIONER – AREA 3**

Jo Foged  
685 Remuera Road  
Remuera, Auckland 1050  
New Zealand

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**Applicant:**

RX Travel Planners Pte Ltd.  
60 Orchard Road  
#B2-02, Dhoby Gaut MRT Station  
Singapore  
Represented by Ms. Lin Xiang, Manager

**Respondent:**

Agency Administrator, International Air Transport Association, IATA  
Geneva, Switzerland  
Represented by Mr. Nawaz Shaikh, Manager Agency Risk Management Asia/Pacific,  
IATA, Singapore

**The Case and Decision**

The Agent was due to submit its financial statements to IATA on 17 December 2014. On 16 December 2014 the Agent contacted the writer with a request for interlocutory relief until 10 January 2015.

The reason given for its inability to meet the deadline date was that having provided its Auditors with their accounts the Agent discovered that quite a number of the Auditor's staff were on vacation and hence it was not possible to complete the work by the due date.

IATA has not objected to interlocutory relief being granted to the date requested, however, comments that it would not be able to accept any further extension.

As required by sub paragraph 2.3 of Resolution 820e both Parties were placed on notice that in the writer's judgment an oral hearing was not necessary and that a decision would be based on the written information submitted.

In considering this matter it is apparent that the Agent has fallen victim to its Auditor's lack of resource at this critical time; however, one would expect better planning when this work is to be performed next year so that the submission deadline date is met.

Based on the foregoing therefore it is hereby decided as follows:-

1. The Agent is granted interlocutory relief until Saturday 10 January 2015.

Decided this 18<sup>th</sup> day of December 2014 in Auckland

**Jorgen Foged**  
**Travel Agency Commissioner Area 3**

**Notes:**

1. As per Resolution 820e, Section 4, any Party has the right, if it considers itself aggrieved by this Decision, to seek review by Arbitration in accordance with the provisions of Resolution 824, Section 14.
2. The Parties are advised that according to Subparagraph 2.10 of Resolution 820e, any of them may request an interpretation of this Decision, or for a correction of any error in computation, any clerical or typographical error, or any omission in this Decision. Such request must be made within 15 days of receipt of the electronic version of this Decision.