

Decision 67/2017
Travel Agency Commissioner - Area 2

Andreas Körösi
P.O. Box 5245
S-102 45 Stockholm, Sweden

Applicant: *Avior Viaggi*
IATA Code # 38-2 9647
Italy

Respondent: International Air Transport Association (IATA)
Torre Europa
Paseo de la Castellana, número 95
28046 Madrid, Spain

NOTE:

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

Considerations and Decision:

From the Applicant's statement I understand that ***Avior Viaggi*** is prepared to move to any bank of IATA's choice to assure that the direct debit is fully operational. I also understand that "moving funds" to match actual sales at risk can be done "immediately", but obviously it will take administrative time to set up direct debit facility.

Avior Viaggi has voluntarily moved to weekly remittance.

It is obvious that this is **not an issue where the Agent's financial standings or ability to pay is put into question.**

Additionally, I hereby give the Applicant the benefit of the doubt and I consider the issue with its bank ("*Unibank*") and IATA as a miscommunication problem that occurred between them.

Considering all the above, I hereby order the temporary reinstatement of the Applicant. The reinstatement will be temporary until direct debit is operational, and not alter than 16 January 2018; after such date the temporary reinstatement shall become permanent.

This Decision is effective as of today.

Decided in Stockholm, on December 27th, 2017

Andreas Körösi
Travel Agency Commissioner
IATA-Area 2

In accordance with Resolution 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than January 11th, 2017.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.