

DECISION 2018 - 02 - 02
TRAVEL AGENCY COMMISSIONER – AREA 3

Jo Foged
685 Remuera Road
Remuera, Auckland 1050
New Zealand

Applicant:

Sky Vision Travels (Pvt) Ltd. (“the Agent”)
IATA Code 27-3 2094
Lahore, Pakistan

Respondent:

Agency Administrator, International Air Transport Association (“IATA”)
Singapore.

The Case and Decision:

The Agent's accreditation was terminated on 5 December 2017 as a result of a combination of failing to submit its 2017 financial statements and short-paying the BSP by PKR 893,901 (USD 8,053.28). Post termination the Agent settled all outstandings except for a number of IATA fees and charges.

In its request for a review the Agent explained that the Manager's attention to the running of the Agency had been diverted to "some very serious domestic matters in our family" which combined with "carelessness of my accountant" led to the situation causing IATA to act. The Agent admitted that it was at fault but there would be no repetition and all IATA's fees and charges would be paid. IATA confirmed that there were no BSP debts.

In considering this matter the writer has been influenced by the Agent's action in settling all Airline sales and committing to ensuring no repetition of these events together with paying any IATA fees and charges. It should be made clear to the Agent that any future instance of this nature will not be treated as benignly by this Office.

The Parties were placed on notice that in the writer's judgement an oral hearing was not necessary and that this decision would be based on the written information submitted.

Based on the foregoing, therefore, it is hereby decided as follows:

1. The Agent's accreditation is to be reinstated subject to it complying with the following conditions:

- (a) Paying a Late Recovery Charge of USD 128.00 plus interest
- (b) Paying a Reinstatement Charge of USD 119.00
- (c) Submitting a completed Agency Status Form to IATA.

This Decision is effective as of today.

Decided this 2nd day of February 2018 in Auckland.

Jorgen Foged
Travel Agency Commissioner Area 3

"2.10 - within 15 days after the receipt of the decision, a party, with notice to the other parties, may request that the Commissioner gives an interpretation of the decision or correct in the decision any error in computation, any clerical or typographical error, or any error or omission of a similar nature. If the Commissioner considers that the request is justified, he shall make the interpretation or correction within 15 days of receipt of the request. The interpretation or correction shall form part of the decision."

In this particular case the 15-day time frame expires on 16 February 2018.

If after having pursued this process a Party still considers itself aggrieved by this Decision, the Party has the right to seek review by arbitration as detailed in Resolution 824, Section 14.

Finally, I seek your authority for this Decision to be posted on the private pages of the Travel Agency Commissioner website which can only be accessed by the 3 TACs and the 12 members of the Passenger Agency Programme Global Joint Council. In the absence of advice to the contrary by 17 February 2018 I will assume that there is no objection to that action being taken.