DECISION 2018 - 02 - 05 TRAVEL AGENCY COMMISSIONER - AREA 3

Jo Foged 685 Remuera Road Remuera, Auckland 1050 New Zealand

Applicant:

Tri-D Travel and Tours ("the Agent") IATA Code 20-3 1092 Kuala Lumpur, Malaysia.

Respondent:

Agency Administrator, International Air Transport Association ("IATA") Singapore.

The Case and Decision:

In light of the urgency related to this matter this decision is briefer than the norm. Based on the recommendation of IATA and the content of the preceding messages it is hereby decided as follows:

- The Agent's ticketing authority is to be reinstated subject to it complying with the following conditions:
 - (a) All sales to date must be settled with IATA
 - (b) A change form must be submitted to IATA

This Decision is effective as of today.

Decided this 5th day of February 2018 in Auckland.

Jorgen Foged Travel Agency Commissioner Area 3

Parties are advised that according to Subparagraph 2.10 of Resolution 820e, any of them may request an interpretation of this Decision, or for a correction of any error in computation, any clerical or typographical error, or any omission in this Decision. Such request must be made within 15 days of receipt of the <u>electronic version</u> of this Decision.

Please also be advised that, unless I receive written notice from either one of you before the above mentioned date (by **February 20, 2018**), this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification/interpretation would have been granted by this Commissioner, in which case the final decision will be posted right after that.

If after having asked for and obtained clarification or correction, any Party still considers aggrieved by this decision, the Party has the right to seek review by arbitration, in accordance with the provisions of Resolution 820e Section 4 and Resolution 824 Section 14.