

DECISION 2018 - 04 - 13
TRAVEL AGENCY COMMISSIONER – AREA 3

Jo Foged
685 Remuera Road
Remuera, Auckland 1050
New Zealand

Applicant: *Quick Travels and Tours Pvt. Ltd.* (“the Agent”)
IATA Code 27-3 1284
Pakistan

Respondent:
Agency Administrator, International Air Transport Association (“IATA”)
Singapore.

The Case and Decision:

The Agent's accreditation was terminated due to its failure to pay its annual dues to IATA. In its defense, the Agent stated "it was a negligence and we are extremely ashamed on our negligent act and humbly request to give us a chance to correct our mistake and assure you the timely payments (of) fees in timely manner."

It would be draconian for this Office not to grant the Agent the opportunity of having its accreditation reinstated, as the negligent act did not represent any kind of credit risk issue. The Agent has learned a salutary lesson and will, I am sure, pay all its fees on time in future as a reoccurrence will not be treated in as benign a manner.

Based on the foregoing it is hereby decided as follows:

1. The Agent's accreditation is to be reinstated subject to IATA being satisfied that the annual fee has been settled and that the Agent has paid any fees and charges associated with the reinstatement process.

Decided this 13th day of April 2018 in Auckland.

This Decision is effective as of today.

The following sub paragraph of Resolution 820e is brought to the attention of the Parties:

"2.10 - within 15 days after the receipt of the decision, a party, with notice to the other parties, may request that the Commissioner gives an interpretation of the decision or correct in the decision any error in computation, any

clerical or typographical error, or any error or omission of a similar nature. If the Commissioner considers that the request is justified, he shall make the interpretation or correction within 15 days of receipt of the request. The interpretation or correction shall form part of the decision."

In this particular case the 15 day time frame expires on 28 April 2018.

If after having pursued this process a Party still considers itself aggrieved by this Decision, the Party has the right to seek review by arbitration as detailed in Resolution 824, Section 14.

Finally, I seek your authority for this Decision to be posted on the private pages of the Travel Agency Commissioner website which can only be accessed by the 3 TACs and the 12 members of the Passenger Agency Programme Global Joint Council. In the absence of advice to the contrary by 29 April 2018 I will assume that there is no objection to that action being taken.