

**DECISION 2018 - 08 - 14**  
**TRAVEL AGENCY COMMISSIONER - AREA 3**

Jo Foged  
685 Remuera Road  
Remuera, Auckland 1050  
New Zealand

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**Applicant:**

***Pathfinder Travel and Tours*** ("the Agent")  
IATA Code 27-3 0483  
Islamabad, Pakistan.

**Respondent:**

Agency Administrator, International Air Transport Association ("IATA")  
Singapore.

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**The Case and Decision:**

The Agents' accreditation was terminated as a consequence of failing to settle an IATA invoice for USD 128.19. The Managing Partner stated that due to his absence from the Agency for some time and the negligence of his staff, the invoice had been overlooked. He apologised for the delayed payment, which was settled on 3 August 2018, an action confirmed by IATA. The Agent made an assurance that it would be "careful in future". It has no other outstandings.

In considering this matter, as there was no risk to Airline funds and the amount owed was minor, I am prepared to rule for the reinstatement of the Agent's accreditation. However, a similar benign attitude will not prevail should another incident of this nature occur in the future.

The Parties have met the terms of Resolution 820e and were placed on notice that in the writer's judgment an oral hearing was not necessary and that this decision would be based on the written information submitted.

Based on the foregoing therefore it is hereby decided as follows:

1. The Agent's accreditation is to be reinstated subject to it paying all fees and charges associated therewith.

This Decision is effective as of today.

Decided this 22<sup>nd</sup> day of August 2018 in Auckland.

The following sub paragraph of Resolution 820e is brought to the attention of the Parties:

"2.10 - within 15 days after the receipt of the decision, a party, with notice to the other parties, may request that the Commissioner gives an interpretation of the decision or correct in the decision any error in computation, any clerical or typographical error, or any error or omission of a similar nature. If the Commissioner considers that the request is justified, he shall make the interpretation or correction within 15 days of receipt of the request. The interpretation or correction shall form part of the decision."

In this particular case the 15-day time frame expires on **6 September 2018**.

If after having pursued this process a Party still considers itself aggrieved by this Decision the Party has the right to seek review by arbitration as detailed in Resolution 824, Section 14.

Finally, I seek your authority for this Decision to be posted on the private pages of the Travel Agency Commissioner website which can only be accessed by the 3 TACs and the 12 members of the Passenger Agency Programme Global Joint Council. In the absence of advice to the contrary by 7 September 2018 I will assume that there is no objection to that action being taken.

Yours faithfully,

**Jorgen Foged**  
**Travel Agency Commissioner Area 3**