

**DECISION 2018 - 11 - 05**  
**TRAVEL AGENCY COMMISSIONER – AREA 3**

Jo Foged  
685 Remuera Road  
Remuera, Auckland 1050  
New Zealand

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**Applicant:**

***G. C. T. Tours and Travels*** (Pvt) Ltd. (“the Agent”)  
IATA Code 14-3 2764  
Chennai, India.

**Respondent:**

Agency Administrator, International Air Transport Association (“IATA”)  
Singapore.

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**The Case and Decision:**

IATA sought a review of the Agent under the Prejudiced Collection of Funds provisions of the Passenger Sales Agency Rules. On 25 October 2018 IATA demanded immediate payment of INR 595,673 (USD 8,186.59) from the Agent. On 29 October 2018 payment had not been made on the 27<sup>th</sup> and Prejudiced Collection of Funds action was taken. On 30 October 2018 the Agent informed IATA that the settlement had been made, which was confirmed by the latter.

IATA went on to state that as the review had not been triggered on the 29<sup>th</sup> and the Agent had settled, it was agreeable if the writer allowed the review to be withdrawn and for the Agent to be reinstated with the ticketing authority extant at the time of the suspension.

Under the circumstances the writer agrees with the procedural approach proposed by IATA and, therefore, it is hereby decided as follows:

1. this review is hereby withdrawn and the Agent's ticketing authority is to be reinstated in the exact form that prevailed prior to the suspension.

This Decision is effective as of today.

Decided this 5<sup>th</sup> day of November 2018 in Auckland.

The following sub paragraph of Resolution 820e is brought to the attention of the Parties:

"2.10 - within 15 days after the receipt of the decision, a party, with notice to the other parties, may request that the Commissioner gives an interpretation of the decision or correct in the decision any error in computation, any clerical or typographical error, or any error or omission of a similar nature. If the Commissioner considers that the request is justified, he shall make the interpretation or correction within 15 days of receipt of the request. The interpretation or correction shall form part of the decision."

In this particular case the 15-day time frame expires on **Nov. 20, 2018**.

If after having pursued this process a Party still considers itself aggrieved by this Decision the Party has the right to seek review by arbitration as detailed in Resolution 824, Section 14.

Finally, I seek your authority for this Decision to be posted on the private pages of the Travel Agency Commissioner website which can only be accessed by the 3 TACs and the 12 members of the Passenger Agency Programme Global Joint Council. In the absence of advice to the contrary by **Nov. 21, 2018**, I will assume that there is no objection to that action being taken.

Yours faithfully,

**Jorgen Foged**  
**Travel Agency Commissioner Area 3**