

## **Decision 05/2019**

### **Travel Agency Commissioner - Area 2**

Andreas Körösi  
P.O. Box 5245  
S-102 45 Stockholm, Sweden

---

**Applicant: *JF Travel & Servicos*** (the “Agent”)  
IATA Code # 56-2 1014  
Mozambique

**Respondent: International Air Transport Association (IATA)**  
Torre Europa  
Paseo de la Castellana, número 95  
28046 Madrid, Spain

---

#### **NOTE:**

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

#### **Considerations:**

As stated in my January 05, 2019 email, the bank statement provided by the Agent was not clear enough to be accepted as demonstrating that the financial security (“BG”) had been approved. Neither has *Eco Bank* confirmed since then that they have approved and need more time out of administrative reasons to complete the issuing process.

According to my judgement, as allowed in Resolution 820e §2.3, I do not see the need for an Oral Hearing. Should any of the Parties be of another opinion then please feel free to object and submit the statements to support this within the time frame allowed in Resolution 820e § 2.10 (Right to ask for interpretation).

#### **Decision**

- *JF Travel & Servicos* or *Eco Bank* have until January 31<sup>st</sup>, 2019 to provide a soft copy and a tracking number from a dispatcher that the BG has been approved and sent to IATA in Madrid;
- Alternatively, a firm confirmation from *Eco Bank* that the BG is approved and they need "a short period of additional time" to process its issuance;

- Should they fail to do so before 31<sup>st</sup> of January, IATA can terminate at its own will as of 01 February 2019 the Agent's Passenger Sales Agency Agreement.

**This Decision is effective as of today.**

Decided in Stockholm, on January 24<sup>th</sup>, 2019

Andreas Körösi  
Travel Agency Commissioner  
IATA-Area 2

In accordance with Resolution 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than Feb. 8<sup>th</sup>, 2019.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.