

**Decision 14/2019**  
**Travel Agency Commissioner - Area 2**

Andreas Körösi  
P.O. Box 5245  
S-102 45 Stockholm, Sweden

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**Applicant: *Wings Travel Management***  
IATA Code # 59-2 1919  
Nigeria

**Respondent: International Air Transport Association (IATA)**  
Torre Europa  
Paseo de la Castellana, número 95  
28046 Madrid, Spain

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**NOTE:**

This summarized decision is being posted as the Parties have received it. Occasional requests for clarification are not posted. However, should any Stakeholder requests it, a copy of such clarification will be sent to her/him.

**Considerations**

Not only I do accept that the isolated USD ticket, having caused the Irregularity in March 2018, as an excusable human error, but I also consider the "proof" provided by *Wings Travel Management* of the payment done within the grace period as valid.

By that, the "Non Payment Risk Event" should NOT be on the Agent's records at all, and shall not be counted for 24 months as requirement towards Risk Status.

Having said the above, I do consider the change of ownership as major and so does the unsatisfactory results of the audited financials assessment.

Therefore, I hereby decide as follows:

**Decision**

- The irregularity issued in March 2018 shall be permanently stricken from *Wings Travel Management* (NIG)' s records;
- Considering the unsatisfactory financial assessment and the major change of ownership occurred within the Agent's corporate structure, the Risk Status C assigned by IATA stands;

- Considering all the circumstances, the Agent is allowed 30 days to adjust to weekly Remittance.

**This Decision is effective as of today.**

Decided in Stockholm, on April 25<sup>th</sup>, 2019

Andreas Körösi  
Travel Agency Commissioner  
IATA-Area 2

In accordance with Resolution 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than May 10<sup>th</sup>, 2019.**

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.