

DECISION 2019 – 09 - 13
TRAVEL AGENCY COMMISSIONER – AREA 3

Jo Foged
685 Remuera Road
Remuera, Auckland 1050
New Zealand

Applicant:

Aerosonic Travel and Cargo Agency (Pvt) Ltd. (the “Agent”)
Hyderabad, India.

Respondent:

Agency Administrator, International Air Transport Association (“IATA”)
Singapore.

The Case and Decision:

The Applicant's request for accreditation as a *GoLite* Agent had initially been disapproved by IATA due to failure to meet the trading history test.. The company had previously been IATA accredited but had ultimately been terminated as a result of an accumulation of irregularities. The Applicant sought a review on the grounds that it had settled all dues and wished to have another try for GoLite accreditation.

When the situation was put to IATA there was a willingness to consider a fresh application as the party had settled its dues without IATA having to claim against the bank guarantee.

Against that background it would be a disservice to the Applicant not to be granted such an opportunity.

The parties were placed on notice that in the writer's judgment an oral hearing was not necessary and that this decision would be based on the written information submitted.

Therefore, based on the foregoing, it is hereby decided as follows:

1. The Applicant may apply for accreditation as a GoLite Agent within 30 days of the date of this decision.

Decided this 13th day of September 2019 in Auckland.

The following sub paragraph of Resolution 820e is brought to the attention of the Parties:

"2.10 - within 15 days after the receipt of the decision, a party, with notice to the other parties, may request that the Commissioner gives an interpretation of the decision or correct in the decision any error in computation, any clerical or typographical error, or any error or omission of a similar nature. If the Commissioner considers that the request is justified, he shall make the interpretation or correction within 15 days of receipt of the request. The interpretation or correction shall form part of the decision."

In this particular case the 15-day time frame expires on 28th September 2019.

If after having pursued this process a Party still considers itself aggrieved by this Decision the Party has the right to seek review by arbitration as detailed in Resolution 824, Section 14.

Finally, I seek your authority for this Decision to be posted on the private pages of the Travel Agency Commissioner website which can only be accessed by the 3 TACs and the 12 members of the Passenger Agency Programme Global Joint Council. In the absence of advice to the contrary by 6th September 2019, I will assume that there is no objection to that action being taken.

Yours faithfully,

Jorgen Foged
Travel Agency Commissioner Area 3