

## **Decision 26 / 2019**

### **Travel Agency Commissioner - Area 2**

Andreas Körösi  
P.O. Box 5245  
S-102 45 Stockholm, Sweden

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**Applicant: JF TRAVEL & SERVICES**  
IATA Code # 56-2 1014 0  
Mozambique

**Respondent: International Air Transport Association (IATA)**  
Torre Europa  
Paseo de la Castellana, número 95  
28046 Madrid, Spain

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#### **NOTE:**

Both Parties are hereby advised that this is a summarised decision based on the findings of the case. Below considerations and the decision itself are based on the written statements submitted by both Parties, since according to my judgement, as allowed in Resolution 820e § 2.3, I do not see the need for an Oral Hearing.

#### **Background**

JF Travel was duly terminated due to lack of compliance within the time allowed. Since there still is a valid Bang Guarantee in IATA's possession, IATA exceptionally agreed to *"reinstate the agent and charge an administrative fee once the bank confirms the validity of the bank guarantee"*

#### **Considerations**

Since JF Travels has accepted the generous offer from IATA and also provided proof from Moza Banco of the validity of the BG, this Office fully supports this amicable solution

### Decision

- JF Travel & services is to be reinstated to the same Numeric code as before termination
- a CHF 150 administrative recovery fee to be invoiced by IATA.

This Decision is effective as of today.

Decided in Stockholm, on September 9, 2019

Andreas Körösi  
Travel Agency Commissioner  
IATA-Area 2

In accordance with Resolution 820e § 2.10 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than 24 September 2019**.

Please also be advised that, unless I receive written notice from either one of you **before** the above mentioned date this decision will be published in the Travel Agency Commissioner's secure web site, provided no requests for clarification, interpretation or corrections have been granted by this Commissioner, in which case the final decision will be posted right after that.

Please note that if after having asked for and obtained clarification or correction any Party still considers aggrieved by this decision, as per Resolution 820e §4, the Party has the right to seek review by Arbitration in accordance with the provisions of Resolution 824 §14.

Please let me know if any of the Parties requires a signed hard copy of this decision and I will send one once the time for "interpretation or correction" has elapsed.