

Decision 35 / 2019

Travel Agency Commissioner - Area 2

Andreas Körösi
P.O. Box 5245
S-102 45 Stockholm, Sweden

Applicant: CANNON TRAVEL AGENCY
IATA Code # 79-2 9355
Sudan.

Respondent: International Air Transport Association (IATA)
Torre Europa
Paseo de la Castellana, número 95
28046 Madrid, Spain

NOTE:

Both Parties are hereby advised that this is a summarised decision based on the findings of the case. Below considerations and the decision, itself are based on the written statements submitted by both Parties, since according to my judgement, as allowed in Resolution 820e § 2.3, I do not see the need for an Oral Hearing.

Background

The Passenger Sales Agency Agreement (“PSAA”) of *Cannon Travel* was terminated in 2018. Invoking “*the loss of the person who used to handle all the business emails and communications the agent and it is staff went through hard time and find it difficult to adjust with the new situation*”, **the Applicant sought a TAC intervention to be reinstated after having paid all its dues.**

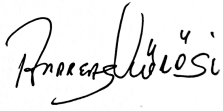
Decision

Considering all statements done by the Parties, I cannot find extraordinary reasons which would allow me to open a TAC review. Therefore,

- I hereby confirm IATA’s decision,
- so *Cannon Travel* needs to reapply for its accreditation should it want to be an IATA Accredited Agent.

This Decision is effective as of today.

Decided in Stockholm, on November 27, 2019



Andreas Körösi
Travel Agency Commissioner
IATA-Area 2

In accordance with Resolution 820e § 2.9 any Party may ask for an interpretation or correction of any error in computation, any clerical or typographical error, or any error or omission of a similar nature which the Party may find relevant to this decision. The time frame for these types of requests will be maximum 15 calendar days after receipt of this decision. Meaning as soon as possible and **not later than 13 December 2019**.

After having received a clarification of this decision, if any Party still feel aggrieved by it, within 30 days after the date of the clarification, the Party has the right to seek a review of the decision by the **majority of the three Commissioners**, as stated in § 2.10 of Resolution 820e.

Lastly, if after having asked for and obtained the review by the majority of the Commissioners, as per Resolution 820e § 4, the Party has the right to seek, within 30 days after the majority decision, a review by **Arbitration** in accordance with the provisions of Resolution 824 § 4.

Please also be advised that, unless I receive written notice from either one of you **before 13 December, 2019**, this decision will be published in the Travel Agency Commissioner's secure web site.