

Volunteer Driver Program Tool Kit Volunteer Driver Code of Ethics

Volunteer Driver Code of Ethics Sample

This Code of Ethics governs the performance of [ABCD]'s Volunteer Driver Program volunteers. It is an expectation that all volunteers will adhere to this Code of Ethics. Violation of these policies will lead to disciplinary action as determined by the Manager of the Volunteer Driver Program and the Executive Director of [ABCD].

- Adherence to Traffic Laws: A driver will adhere to all traffic safety laws and limits of speed while transporting a rider. The driver will transport the rider in a safe, reliable and responsible manner. In case of emergency, the driver will follow [ABCD]'s protocols for reporting and actions.
- Confidentiality of information: A driver will read, sign and comply with [ABCD]'s Oath of Confidentiality. Confidential information provided by riders will not be shared unless that information needs to be reported to the Manager of the Volunteer Program such as senior abuse, child abuse or other crimes for which [ABCD] has a legal obligation to report.
- Receipt of Gifts: A driver will not accept gratuities, favours, gifts or anything of monetary value from a rider including donations for [ABCD].
- False claims: A driver will not make any false, fictitious or fraudulent claims to a rider, to [ABCD] or to the community.
- Rider Abuse: A driver will not, at any time, take actions towards a rider that constitute abuse. Those actions include:
 - Taking advantage of or exploitation of a rider,
 - Verbally or physically abuse of the rider
 - Sexual harassment or abuse
 - Neglect of the rider
 - Abandonment of the rider
 - Theft from a rider
- Substance Abuse: A driver will refrain from smoking in the vehicle while transporting riders. At no time will the use of alcohol, narcotics, controlled or over the counter substances that affect driving performance be allowed while driving. A driver will also not solicit or accept such substances from riders.

I, the undersigned, hereby agree to abide by [ABCD]'s Code of Ethics and safeguard that trust.

Volunteer: _____ Date: _____