

Volunteer Driver Program Took Kit Volunteer Driver Interview

Volunteer Driver Interview Sample

The questions in this interview are not exhaustive, but give examples of ways to access information about driver competencies, attitudes, and interpersonal skills. The interview must not violate a person's human rights; questions must be related directly to the competencies and interpersonal skills required for the role. The questions must be able to screen prospect volunteers in or out of the volunteer role, and must consider the safety and security of the rider at all times.

Date:

Potential Volunteer Name:

Interviewer:

(Interviewer: Thank you for coming in today. I hope you found the parking you need—the interview will take about one hour. We will be asking you questions related to this role, and know that what you tell us will be held in confidence.)

Tell me a little bit about what you know about ABCD. (mission, programs, services)

Can you tell me what your understanding is of this role? (clarify volunteer role)

Do you have any previous volunteer driving experience? Explain.

Tell me about what motivates you to volunteer in this role. (cues for match and volunteer recognition)

What do you think you would like most about this volunteer role?

What do you think would be the most challenging about this volunteer role?

Have you had any driving violations in the past 3 years?

Have you been involved in any motor vehicle accidents in the last 5 years? (more info if yes)

Can you tell me about a time when you had a conflict with another driver? How did you resolve it?

Volunteer Driver Program Took Kit Volunteer Driver Interview

Describe for me a time when you had to help a friend with a problem. How did you approach it? (looking to assess helping style / is it empowering?)

What qualities do you like best in a supervisor?

(The next few questions are personal in nature. I just want to remind you that the interview is confidential. The reason we ask these questions is to ensure that client care is foremost, and our volunteers are prepared to care for the client and for themselves.)

Do you have any personal experience working or volunteering with seniors?

How would you describe your approach with seniors?

Can you tell me how you would handle an emergency, should one occur?

I am going to read a statement. Tell me how you feel about the statement.

- Seniors are our elders and each senior deserves to be treated with dignity and respect.

This driver role helps eliminate isolation for seniors. The rides come at minimum or no cost to seniors. How would you feel about informing the rider about how to make a donation to [ABCD]?

Where do you think you might need the most support and training for this role?

How would you feel if you were not a successful candidate for this role?

Is there anything you would like to ask of us?

Do you have references?

Do your references know we will be calling them about this role?