

PEARL CARE SERVICES PTY LTD

ABOUT US...

Pearl Care Services is a registered disability service provider under the **National Disability Insurance Scheme (NDIS)**.



At Pearl Care Services, we believe that, every client is special; therefore, we deliver our services based on this principal.

We will endeavor to provide high quality individualized services to our clients - where every customer is unique and will be catered for their individual need.

We are reaching out to people in need by offering a range of flexible support services that are customized to help every individual to achieve their goals.

We believe in community and social inclusion for people of all aspects.

We specialize in the delivery of high quality, personalized services to the people with disabilities as well as for those in need of community support.

Our team is enthusiastic and passionate to achieve excellence through making a difference in our community to the lives of the people with disability.

We also provide support services to adults of all age groups. Adults - who have mild to very complex and multiple disabilities and people with chronic disease or frail and elderly.

WHAT MAKES US UNIQUE

Pearl Care Services aim to provide support and services to disable people; so that, they can make choices to live independent lives – unlock new avenues to a wide range of services and a world of endless possibilities.

We provide a range of support and services for people with disabilities and for their families. We also ensure that, support workers have the most updated training and up-to-date skills to perform their jobs with confidence.



Pearl Care Services employs a range of staffs including high support needs. Our staffs are multi-lingual and enjoy organizing a wide range of social activities.

We focus on professional and personalized services tailored to each individual. Our coordinators take the time to sit down with you and your family to discuss your needs, plan how we can best cater them by matching you to the most appropriate activities.

Using our personalized support model, our staff can work together with you to develop a service plan, which best suits your individual need – facilitating independence and fostering active participation.

Pearl believes in establishing a win-win rapport with our stake holders. All our staffs are trained up to the standard. They understand the purpose and expectations of the clients.

We also provide specific guidelines to achieve our business objectives. We also work with our industry partners to achieve our goals.

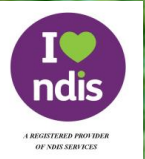
www.pearlcareservices.com.au



PEARL CARE SERVICES

OUR MISSION...

To provide quality support and services to our NDIS clients to achieve their maximum potential and goal.



OUR AIM...

- Focus on quality services
- Empower people with disability
- Helping people with respect and empathy
- Help to achieve independent life style for clients &
- Link knowledge & expertise to provide quality services.



A REGISTERED PROVIDER OF NDIS SERVICES

- Engagement
- Flexibility
- Quality and
- Respect

OUR VALUES..

OUR TEAM...

- All of our team members are well trained & experienced in delivering disability services.
- We assist our client to build their individual capacity to achieve their independence and goal.
- Our trainers are selected for their professionalism, integrity and commitment to support our business towards the winning edge.
- We have a number of top end industry professionals within our team with advance knowledge, skills and with proven track record of success.
- We provide a powerful combination of knowledge, skills, client-focused approach to ensure our stake holder's interest are maintained.
- Our team focuses not only on services; but also to improve our efficiency for better client satisfaction.

OUR STRENGTHS...

- We believe that, every client is special. Therefore, we cater our services based on this principal.



- Our staffs are multi-lingual and capable to organize a wide range of social activities for our clients.
- We overcome all our challenges through consultation and through innovative research ideas.
- We ensure that, our staffs are well trained with the right information & skills. So that, they are prepare to face any challenges.
- We consistently deliver quality service and actively engage on customer feedback to upgrade our knowledge & skills.
- We use our personalized support model; our staff can work together with you to develop a service plan - which best suits your individual need.

OUR SERVICES:

- ❖ **Accommodation/Tenancy:** Providing temporary accommodation for NDIS clients. People - who are in a crisis due to their sudden disability or circumstances; includes transitional support.
- ❖ **Personal Mobility Equipment:** Products to enable mobility. Such as equipment for walking, wheelchairs and transfer aids.
- ❖ **Assist-Travel/Transport:** Providing transport support & facility for autistic, blind, deaf children to & from school and disable people includes rental of adapted vehicles.
- ❖ **Home Modification:** Home modification design and construction includes installation of equipment or changes to place of residence.
- ❖ **Assistive Equip-Recreation:** Providing sports gear and items used in competitive and non-competitive sports and other recreational pursuits for disable people.
- ❖ **Community Nursing Care:** Providing nursing care for NDIS client who have high care needs. Experience & professional supervision and development services.
- ❖ **Innovative Community Participation:** Activities that is not included under other community participation. Like sports & cultural activities.
- ❖ **Household Tasks:** Essential tasks that the participant is not able to undertake. Like: Meal preparation and delivery, Shopping Household cleaning, Cloth washing & ironing etc.
- ❖ **Communication Information Equipment:** Providing assistance with alternate communication or to access written or spoken communication via electronic or other means.
- ❖ **Custom Prosthetics:** Prescription and manufacture of customized prostheses or specialized item to aid people with disability to maintain a quality life.
- ❖ **Interpreter/Translator:** Interpretation services in 5 different languages.
- ❖ **Plan Management:** This support helps client to manage their NDIS plan. Including making payments to providers, expense claims processing, developing monthly statements and claiming for payment from NDIA.



Address:
PEARL CARE SERVICES
L2, 215-219 George Street,
Liverpool NSW 2170.

FAQ'S

WHAT IS NDIS?

The NDIS is an exciting initiative for the disability sector, but it is a very new way of doing things. The following information may help answer some of the more common questions you may have about the NDIS.

WHAT IS NDIA?

NDIA is the independent agency responsible for implementing the NDIS. It is to provide information and referrals, links to services and activities, individualized plans and where necessary, funded supports over a lifetime. We recommend you contact the NDIA before making any decisions about your NDIS plan.

HOW CAN I GET NDIS SUPPORT?

The first step is to contact the NDIA on 1800 800 110 or through their website (www.ndis.gov.au). As a minimum you must be an Australian citizen under the age of 65 with a disability.

Once you have made contact with the NDIA, you will work with a planner to map out what you do and don't need to live life the way you choose. Your funding will be based on the services and supports you identify through this process.

WHAT CAN BE FUNDED?

One of the great things about the NDIS is that, it is designed to suit the needs of every individual. For most people, funding will cover things like:

- Daily personal activities
- Transport for community, social & daily activities
- Workplace support to gain or maintain employment
- Therapeutic supports, including behavior support
- Assessment of aids including set up and training
- Home modification design and installation
- Mobility equipment
- Vehicle modifications.

WHAT WILL NOT BE FUNDED?

A support will not be funded if it does not relate to your disability, if it duplicates support that is already funded (eg Medicare or Departments of Education), if it relates to day-to-day living costs that are not related to a participant's support needs, or if it is likely to cause harm to the participant or others.

*Source: www.ndis.gov.au

Please contact:
P: 0404 986 815 / 02 9740 8547
E: info@pearlcareservices.com.au