

HHSC FOSTER CARE

OMBUDSMAN



If you have a question or complaint, call the Foster Care Ombudsman and let us help you.

FOUR WAYS TO ASK A QUESTION OR MAKE A COMPLAINT

CALL 1-844-286-0769

TO MAKE CONFIDENTIAL REPORTS

Fax: 1-888-780-8099

Mail:

Foster Care Ombudsman, MC H-700

P O Box 13247

Austin, Texas 78711-3247

Online: www.hhsc.state.tx.us/ombudsman/foster-care.shtml

As a youth in foster care, you have a right to ask a question or file a complaint with the Foster Care Ombudsman if any of your rights have been violated or ignored. You cannot be punished or threatened with punishment for making a complaint, and you have a right to make an anonymous complaint, if you choose.

If you are not sure how we can help, please call.

TO REPORT ABUSE OR NEGLECT AT ANY TIME DAY OR NIGHT

CALL 1-800-252-5400

