March 23, 2020

Dear LDCHA Residents,

I want to reassure you that the Lawrence Douglas County Housing Authority is committed to doing everything we can to ensure the health and safety of our residents and staff during the coronavirus outbreak. We are in continuous close contact with public health officials, Douglas County emergency response teams and other response leaders, and we are following all directives from the governor, county executive, mayor and public health officer.

Last night, the Douglas County Health Officer expanded restrictions on public interaction, and strongly stated that any contact, even on a small scale, presents a significant public health risk. The Public Health Officer emphasized that increasing physical distancing is the only means we have to slow the spread of coronavirus. The Health Officer of Douglas County and other government and private entities across the region and country have closed public-facing locations.

For your protection, LDCHA is closing management offices and resident service centers in all LDCHA buildings. All LDCHA facilities where people normally come in person are also closing.

We remain fully committed to serving LDCHA residents, and are making emergency services available by phone, email and our website. You can contact your property management staff anytime. If you do not know how to reach them, phone numbers are posted on the property management office in each building or at ldcha.org.

LDCHA and property management staff will continue to visit buildings on a regular periodic basis to ensure building systems are functioning, common areas are sanitized and the property is safe.

On a separate flyer, we are providing you with information on how to proceed with common interactions between residents and LDCHA, and updating you on the latest public health guidance.

The LDCHA will not be able to confirm a diagnosis or test results for coronavirus. Public health officials and medical staff will not disclose or confirm the information for medical privacy reasons. Also for privacy reasons, LDCHA is not able to share names or other identifying information unless a person chooses to have their medical or other information shared. What we can and will share with other building residents, is a credible report that someone in the building has tested positive, should that occur.

These are challenging times, but we are here for you. I wish you all the best and echo our governor and county officials in strongly urging you to follow public health directives and avoid all contact with other people that is not absolutely necessary. We will continue to keep you updated on LDCHA services during this unprecedented public health crisis.

Take care,

Shannon Oury
Executive Director