

# Please be informed

## Use of Remote Mast APPS

### Android / Apple (IOS)

While it is not our intent to show favoritism to any Company or one operating system over another, please be informed that due to restrictions\* imposed by Apple our Android APP processes and holds the connection noticeably superior to our IOS version.

The IOS APP will connect and function properly for immediate use however in a relatively short period of inactivity the APP will drop the connection and will need to be reconnected. The operator needs to be aware of this and alert to reconnect moments prior to use. (Can be a challenge, nuisance is probably a better word)

On the other hand, the Android system allows the App to run and stay connected in the background. So even when the home screen sleeps or you use another App simple locate the RM APP and, in most cases, it should still be connected.

(\*These IOS restrictions may well be a form of protection in the strictest since. Much of the tight control Apple has over their IOS system is a legal and functional protection for Apple, their customers and copy rights.)