# **OPERATIONAL POLICY**

TITLE Patient Care Record Completion

**POLICY NO:** 2015-028

#### **POLICY STATEMENT:**

Documentation is an important component of patient care. The patient care report provides a documented account of the incident, injuries and care provided and can be utilized for training purposes, review of patient care, and as evidence in legal proceedings.

### SCOPE:

All Superior EMS Employees/Volunteers

#### **POLICY:**

## Shift Report Log

- 1. All patient encounters are to be logged on the designated shift report.
- 2. Minor injuries requiring no crew intervention (i.e. handing out bandaids) can be logged on the shift report, versus a patient care record provided that no crew intervention is required, and the appropriate data is obtained per the shift report.

## Patient Care Report

- 1. The patient care provider who has assessed and/or has rendered patient care is responsible for completing the PCR for the person whom he/she assessed or to whom care was provided.
- 2. In instances where assessment occurs with more than one patient, a Patient Care Report will be completed for each person assessed by each member of the crew.
- 3. In each instance where a report is required under this policy it shall be completed as soon as possible following the event and will always be completed prior to the end of the shift.
- 4. If excessive overtime will be incurred due to documentation, management shall be notified for approval.
- 5. For each instance where a patient is contacted and refused care and/or transportation, staff will complete a PCR and document the reason for refusal and complete the refusal of care area including the aid to capacity evaluation.
- 6. Management will review PCR documentation requirements, and return PCRs that do not meet the standard for completion

Medication Administration Records



1. When a medication is dispensed or administered to a patient, the medication administration card shall be completed with a copy being given to the patient, and the other copies being submitted with the patient care report and/or shift log.

Date of Approval: January 1, 2015

Date to be Reviewed: January 1, 2017

Authority: Chief of EMS Operations

