OPERATIONAL POLICY

TITLE 2015-040

POLICY NO: Patient Care Standards

POLICY STATEMENT:

It is important that Superior EMS staff provide patient care to the high standards of the company, as well as

SCOPE:

All Staff and Volunteers

POLICY:

- 1. All staff and volunteers will provide care to in accordance to the ministry of health and long-term care BLS/ALS standards, as well as supplemental standards issued by Superior EMS.
- 2. Quality assurance measures will be employed by management to ensure quality care is provided.
- 3. Management shall monitor compliance on an ongoing basis and remedial action will be taken when necessary.
- 4. All staff will maintain the required certifications/qualifications to provide care.

Date of Approval:September 28, 2016Date to be Reviewed:September 28, 2018Authority:Chief of EMS Operations

