
TITLE	Rapid Response / Emergency Measures Response Unit
POLICY NO:	2015-051

POLICY STATEMENT:

Superior EMS is committed to providing quality services to the Sault Ste. Marie and Algoma region. As part of our ongoing commitment, the Rapid Response/Emergency Measures Response Unit has been created utilizing staff and auxiliary members to provide a rapid response with additional human resources, and equipment to events that we cover, as well as to the community at large. The Rapid Response Unit has voluntary participation from a number of employees and auxiliary members of the company.

SCOPE:

All Staff and Volunteers

POLICY:Rapid Response Team Members

The rapid response team consists of Superior EMS staff and volunteers who have additional advanced training in a number of areas including trauma assessment, emergency management principles, and post-incident recovery.

Initial Training Requirements

All Rapid response team members must hold a valid EMR, paramedic, RPN/RN or other accredited certification that is current. Additionally all rapid response team members must complete continuing education in the following areas: symptom relief, trauma assessment, IV therapy, and emergency management.

Ongoing Training Requirements

All rapid response team members must maintain current certification and competency in all initial training requirements, and must complete a minimum of one simulation bi-annually to maintain active duty in the unit.

Review and Testing of the Rapid Response Unit

Quarterly



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www.superiormedics.com

info@superiormedics.com

705.253.3301

Each quarter at a random time, members of the rapid response team will have a test activation completed to confirm communications are working efficiently and effectively.

Annually

Once annually a periodic review of the policy will be undertaken, as well as an actual activation occurring requiring the rapid response unit to respond to the base to confirm efficiency. This may be tied in with an actual scenario.

Call-out Procedure

The rapid response unit will be activated through our dispatch service via pager. Individuals are required to call into the dispatcher to confirm their response within 2 minutes of the page. If a response is not received, the dispatcher will attempt a second page, and attempt to contact the individual via. Alternative phone number.

Once activated, a response plan will be formulated, and the members will be notified of the response details and where to report.

Unit Member Availability

Unit members are encouraged to be available as frequently as possible for possible call out. In the event of a large-scale event, where additional individuals may be needed to be on-call, a pre-event notification will be forwarded to unit members, and confirmation of on-call individuals will be made.

In the event a unit member is not available for a prescribed period of time, it is important that they notify the on-call duty officer, to ensure that additional members can be placed on-call.

Response Requirements

In the event of unit activation members responding are expected to have a blood alcohol of 0, and be capable of functioning to full capacity as a member of the unit. Members are encouraged to have a form of identification on them at all times, to avoid any delays in response.

Response

Internal Response

In the event of an emergency occurring at a scheduled event, where an emergency upstaff, or backup is required, the emergency broadcast will occur, and additional resources from the unit will be dispatched accordingly. Individuals will sign-in on the shift log, and will be compensated their hours at time and one half.



External Emergency Measures Response

In the event of an emergency measures response dispatched as a result of a request from the emergency measures department of the city or other outlying areas, the unit will be dispatched accordingly and resources assigned on a voluntary basis.

Unless otherwise instructed, all unit members are to respond to the base, and not directly to the site.

Use of Volunteers / Auxiliary Members

From time to time, as need permits Superior EMS may rely on auxiliary members or volunteers to deliver rapid services. These individuals will operate under the direction of Superior EMS employees at all times.

Reporting

Superior EMS Rapid Response members report directly to the senior officer in charge of the company during the response. The senior officer will work with the event organizer, or disaster site coordinator as required.

Date of Approval:	September 28, 2016
Date to be Reviewed:	September 28, 2018
Authority:	Chief of EMS Operations



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