Emergency Medical Responder: A Skills Approach

Fifth Canadian Edition



Chapter 1

Introduction to the Emergency Medical Services System



MEETS PARAMEDIC ASSOCIATION OF CANADA'S
NATIONAL OCCUPATIONAL COMPETENCY PROFILE

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1 - 1



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Objectives (1 of 2)

- Describe the components of the emergency medical services (EMS) system and the two public methods by which it can be accessed.
- Differentiate the roles and responsibilities of the emergency medical responder (EMR) from those of the three other pre-hospital emergency care providers.
- List six responsibilities of an EMR in accordance with the standards of an EMS professional.

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Objectives (2 of 2)

- Explain why non-discrimination is important when caring for a patient.
- Discuss the two types of medical control and the EMR's relation to them.
- State the specific statutes and regulations of the EMS system in your province.



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What Is the EMS System? (1 of 2)



Figure 1-1a Patient.

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Figure 1-1c Paramedics.

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Figure 1–1b Emergency medical responder.

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Figure 1-1d Hospital emergency department staff

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What Is the EMS System? (2 of 2)

"a network of resources linked together to provide emergency care and transport to victims of sudden illness or injury"



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Ten Classic Components of Any EMS System (1 of 2)

- Regulation and policy
- Resources management
- · Human resources and training
- Transportation
- Facilities



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Ten Classic Components of Any EMS System (2 of 2)

- Communications
- Public information and education
- Medical control
- Trauma systems
- Evaluation



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Access to EMS

911 vs. Non-911

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Levels of Training

- EMR
- PCP
- ACP
- CCP



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In-Hospital Care System

Specialized facilities to which some patients may be taken include:

- Trauma Centre
- Burn Centre
- Stroke Centre
- Pediatric Centre
- Perinatal Centre
- Poison Centre



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Who Are the EMR's?

- Firefighters
- Police officers
- Civic or municipal workers
- Community volunteers



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Your Role as an EMR (1 of 2)

- Ensure safety for yourself, crew, patient, and bystanders
- · Gain access to the patient
- Assess patient for life-threatening problems
- Alert additional EMS resources



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Your Role as an EMR (2 of 2)

- Provide care based on assessment findings
- Assist other EMS personnel
- Participate in record keeping and data collection, as required
- Act as a liaison for other public safety workers



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Your Responsibilities as an EMR (1 of 2)

- · Guard your personal health and safety
- Maintain a caring attitude
- Maintain your own composure
- Keep a neat, clean appearance

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Your Responsibilities as an EMR (2 of 2)

- · Maintain socioeconomic cultural sensitivity
- · Maintain up-to-date knowledge and skills
- Maintain current knowledge of local, provincial, and national issues affecting the EMS system



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Medical Control

- Every EMS system *must* have a medical director
- The medical director is legally responsible for the clinical and patient care aspects of an EMS system

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Direct vs. Indirect Medical Control

Direct Medical Director or physician directs EMS

rescuer on emergency care at the scene

Indirect Protocols spell out acceptable practice for

EMR's in your area



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