Wanderlust Warranty: Terms and Thrills

The "pink ladies" at Pink Pineapple Travel are passionate, travel enthusiasts ready to ensure you have a seamless, memorable and epic vacation experience. With that said, we have a few agreements to share:

- We are human and errors may occur it is the traveler's responsibility to ensure all names match required documentation, and the itinerary is reviewed for accuracy of resort, travel dates, room category, etc.
- We are committed to providing accurate information regarding travel bookings, including flight details, accommodations, transportation and activities.
- We may work at various times throughout the day but promise to remain at the assistance to our clients with inquiries, changes, or issues related to your booking before, during, and after travel.
- We are meticulously detailed and have automated systems to support our clients travels, but please be sure to reach us prior to final payment (if applicable) to ensure your payment method is correct.
- We strongly recommend travel protection for all of our clients BUT we are not licensed insurance agents. The policy is between the traveler and the travel protection company. Please advise if you need more information and note that many policies must be purchased at time of deposit.
- All deposits are deemed non-refundable unless otherwise stated. Prices are subject to change until deposit is made.
- Pink Pineapple Travel Co. LLC and its affiliate travel agencies are not liable for any loss, damage or injuries incurred by clients during their travels.
- Pink Pineapple Travel Co. LLC and its affiliate travel agencies are not liable for disruptions, cancellations, or delays caused by circumstances beyond our control, such as political unrest, airline strikes, weather, pandemics and/or natural disasters.
- Pink Pineapple Travel Co. LLC and its affiliate travel agencies are the booking agent, not the supplier. Any airline ticket sold is under contract between the airline and the traveler. As the booking agent, Pink Pineapple Travel Co. LLC and its affiliate travel agencies, is not the merchant of record for these airline transactions.

We are so thankful for your business and allowing us the opportunity to share our passion for travel with you.



Grazie, Mahalo, Gracias, Merci, Thank You!

PINK PINEAPPLE - travel designers -