New Client Guide: Temperament Evaluation for **Boarding at Pawz Away Pet Care**

Welcome to Pawz Away Pet Care! We're excited to meet you and your pup. To ensure the safety, happiness, and well-being of all our guests, all dogs must complete a temperament evaluation before boarding with us.

Please follow the steps below to get started:

Step 1: Create Your Paw Partner Profile

- 1. Go to Paw Partner and create a client account.
- Add your dog's profile, including:
 - o Breed, age, and other key details
- 3. Upload current vaccination records for:
 - Distemper
 - Bordetella
 - **Rabies**

Important Vaccine Note:

If your dog has not had the Bordetella vaccine, or if it has expired, they must receive the vaccine at least 14 days prior to scheduling a temperament evaluation. This allows time for immunity to build and ensures your dog's safety.

Step 2: Choose the Right Evaluation Path

We offer two types of evaluations depending on your dog's boarding and play preferences:

Option 1: Boarding Temperament Test (With No Group Play)

If your dog will be boarding **without group play or dog-to-dog interaction**, schedule a **Boarding Temperament Test** instead. This helps us assess their comfort and behavior in our care environment.

- Log in to your Paw Partner Client Portal
- Schedule under Make A Reservation > Daycare > Boarding Temperament Test (With No Group Play)
- \$ Boarding without group play:
 - \$48/day

Optional Add-Ons:

Enhance your dog's stay with personalized care packages and activities:

- Busy Buddy Package (\$18): includes a Frozen Kong, IQ Puzzle Toy, Extra One-on-One Play Time, and a Tuck-In Treat at Bedtime
- Additional individual services starting at \$4 (e.g., extra one-on-one playtime, cuddle time, frozen treats, and more)

Option 2: Daycare/Boarding Temperament Test (With Group Play)

For dogs who will participate in **group play and enrichment activities** during their boarding stay or are looking for daycare, schedule a **Daycare/Boarding Temperament Test (With Group Play)**. This gives us a chance to evaluate your dog's social behavior and group play compatibility.

- Log in to your Paw Partner Client Portal
- Schedule under Make A Reservation > Daycare > Daycare/Boarding Temperament
 Test (With Group Play)
- \$ Boarding with group play:
 - \$48/day boarding
- +\$22/day enrichment & group play add-on Total: \$70/day

To Evaluation Availability:

Evaluations for **Daycare/Boarding Temperament Test (With Group Play)** are scheduled **Monday–Friday** with a **drop off between 6:30 AM-8:30 AM** and **pick up between 4 PM-6 PM**.

Evaluation for **Boarding Temperament Test (With <u>No</u> Group Play)** are scheduled **Monday-Friday between 10:30 AM-12 PM or 1 PM-3:30 PM. *Some evening availability during the week may be available. Please reach out to us directly to inquire.**Please ensure your dog meets all vaccination requirements before booking.

№ Need Help?

If you have any questions or need assistance, feel free to:

- Message us through your Paw Partner portal
- Call (570) 245-4517; or Text (570) 276-0377
- Email info@pawzawaypetcare.com
- Visit us at www.pawzawaypetcare.com

We're looking forward to welcoming your pup to the Pawz Away family!