

Ultimate Choice

A Maintenance and repair plan for your home heating and air conditioning equipment. This plan is offered only by B&M Services, LLC and is designed to provide efficient operation and low-cost repairs. Ultimate Choice is the best plan for your heating and cooling system.

❖ Benefits

➤ Equipment Maintenance

- Your equipment will receive a precision tune-up and cleaning during the agreement period.

➤ No Cost Repairs

- Qualifying repairs are no cost up to \$1000.00 per 12- month agreement period.

➤ Discount on Non-Covered Repairs

- A 20% discount will be applied to all non-covered repairs approved by the homeowner.

➤ New Equipment Discount

- A 10% discount on new equipment sold and installed by B&M Services, LLC.

❖ Covered Equipment

- Indoor gas furnaces up to 150,000 BTU capacity or Electric air handlers connected to a centralized ductwork system.
- Outdoor air conditioners units up to 5-ton capacity, Outdoor heat pumps units up to 5-ton capacity.
- Outdoor gas furnace / electric air conditioner package unit, or outdoor electric heat pump package unit that are connected to a centralized ductwork system.

❖ Non-Covered equipment

- Boilers, Oil furnaces, Geothermal units, Wet heat systems, Window units, Through the wall units, Ductless mini split units, Humidifiers, Dehumidifiers, Zoning systems, Electronic air cleaners, UV units and bulbs, condensate pumps, Commercial heating equipment, 3 phase power equipment, Chill water cooling systems, Window units, Chillers

❖ Covered Repairs

- Gas valves, Limit switches, Thermocouples, Flame sensors, Hot surface ignitors, Pilot assemblies, Ignition control modules, Control boards, Induce draft fan motor assemblies, Blower motors, Fan wheels, Capacitors, Fan control relays, Electric heat control relays.
- Condenser fan motor, Condenser fan blade, Fan capacitor, Compressor capacitor, Compressor contactor, Defrost control board, Defrost sensor, Suction line accumulator, High pressure switch, Low pressure switch, Internal filter drier, Refrigerant leak check, and two pounds of

refrigerant for a 12-month period. The refrigerant must still be in production by the manufacturer and readily available. Compressors, Condenser coils and Evaporator coils when these items are covered by the manufacturer's warranty.

❖ **Non-Covered Repairs**

- Heat exchangers, Cabinet panels, Burner assemblies, Flue pipe, Gas piping external of the furnace, Ductwork, Registers, Grilles, Air filters, Thermostats, Power wiring, control wiring, External fuses and Service disconnects, Condensate drain lines.
- Compressors, Condenser coils and Evaporator coils when these items are not covered by the manufacturer's warranty, Refrigerant metering devices, Reversing valves, Refrigerant above the 2 pounds allotted for by the agreement, Refrigerant service / shut off valves

❖ **Cost**

- One heating and cooling system is \$308.00 per year.
- Two heating and cooling systems are \$528.00 per year.
- Three heating and cooling systems are \$748.00 per year.

Terms and conditions

1. Only single family residential homes permanently attached to the property are eligible. Homes on wheels and commercial buildings are not eligible.
2. All qualifying equipment must be in good operating order before it can be covered by one of the plans.
3. First time agreement customers, service repair request made by the customer for first 30 days after the agreement is signed are not covered by the agreement. Renewal agreement customers have no waiting period. Customers who allow their agreements to lapse will be considered first time agreement customers.
4. First time agreement customers will have their covered equipment cleaned and tune-up within the first 30 days of the signing of the agreement. If any equipment deficiencies are found the customer will be provided a quote for the repairs at a 20% discount. Customers choosing not to repair the equipment will void the agreement. B&M Services, LLC will provide a refund for the cost of the agreement less the cost of any services and materials provided by B&M Services, LLC to the customer.
5. B&M Services, LLC shall provide the maintenance, service, and repairs covered by this agreement. This agreement will not cover maintenance, service, or repairs performed by anyone other than B&M Services, LLC.