

Telehealth Connection Information & Guidelines

for Clients of MarthaElin Mountain, Ed.D., M.A., LMFT:

Doxy.me, a HIPAA- and HITECH-Compliant Service

I believe you should have easy access to consultation and other online services with me. This is why I am currently using Doxy.me for my online services. It is very simple to use. Doxy.me is HIPAA- and HITECH-compliant, and totally private.

Your initial process is straight-forward:

1. Contact me to reserve your appointment for a specific date/time.
2. I will send you the link to my Doxy.me office via email.
3. At your appointment time, click on that link and enter "Dr. Mountain's waiting room".
4. I will be able to see that you have arrived, and I will begin our video session.

CONNECTING and TECHNOLOGY

On your first visit, Doxy.me will ask permission to use your camera and microphone. Click on the "Check In" box and there you are! (*I recommend you set your browser, in advance, to allow Doxy.me access to your camera and microphone.*)

Here is a 53-second You Tube Video that gives an overview of how to check in:

Doxy.me - Checking in as a Patient: Chrome

<https://www.youtube.com/watch?v=yJf9N9sjDLI>

Doxy.me works best with Chrome and Firefox browsers. You can use a desktop computer, iPad, or cell phone. I recommend that you use your device with the largest screen area. (I don't recommend iPhones because their screens are small and they depend on cell towers.) If you use an iPad or iPhone, you must use Safari 11 or higher OS.

Professional Fees for Online Services

30 minutes = \$85

50-60 minutes = \$145

Three (3) 50- or 60-minute sessions, paid in advance = \$435

(20% discount, \$87 savings)

Contact me to explore online options for your individual needs.

I am looking forward to connecting with you soon,

MarthaElin Mountain, Ed.D., M.A., LMFT

831.624.5773.

www.drmarthaelinonline.com

www.drmarthaelin.com

www.Midlife60plus.com