Bringing humanity back to the workplace

Gitte Klitgaard Native Wired Lean Agile US 2020









Pronouns: She/her



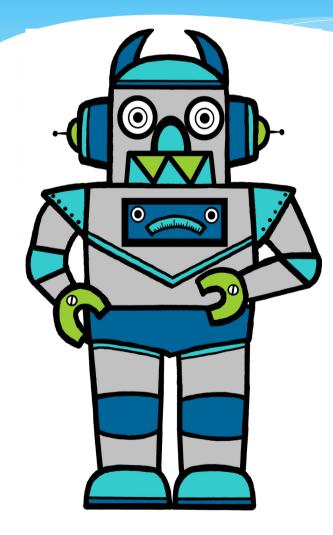






Why is this so important to me?

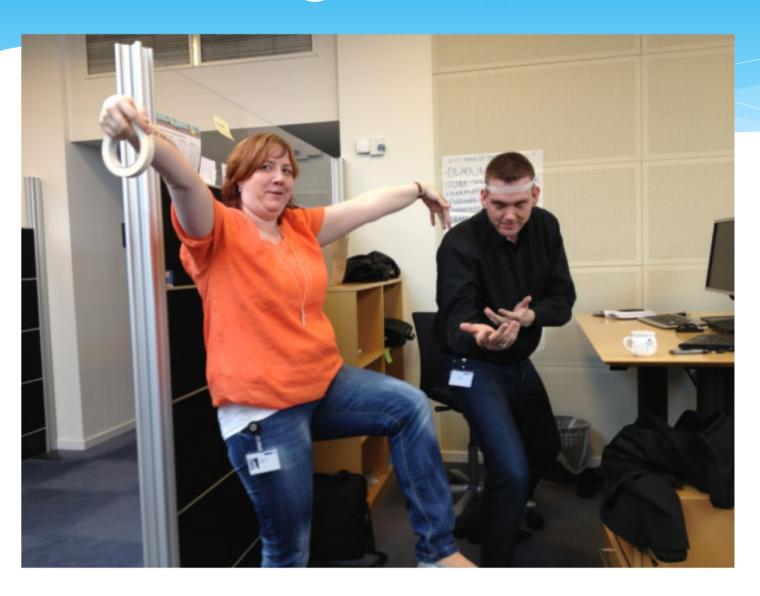
Being an IBM consultant



Business Casual



Training my apprentice



Behold: I am a Jedi:)



To be the best coach I can be, I have to be all of me



Now you are thinking:

Okay that's you – what about others?

Being professional

- * Act like a professional!
- * Stop being emotional!
- * Feelings do not belong at work!



estherderby @estherderby · Mar 2

It seems that sometimes "be professional" is code for "suppress emotions & personal needs."

Facade

Picture taking at "Art of the Brick, Philadelphia 13.06.2015

Psychological safety

Psychological safety

- * "... a belief that one will not be punished or humiliated for speaking up with ideas, questions, concerns or mistakes." Amy Edmonson
- * Joshua Kerievsky (modern agile): I am not afraid to
 - * Be myself
 - * Raise problems
 - * Take risks
 - * Disagree
 - * Ask questions
 - * Make mistakes

Does that mean I can do anything?

Nope

You must still:

- * Show respect
- * Be a decent human being
- * Be aware of the context
- * Not let the personal relation get in the way of work





What is Professional to me?

- * Knowing your stuff
 - * And admitting when you don't
- * Being authentic and honest
- * Being human
- * Being vulnerable





Human and Passionate

- * I want us to care about what we do
- * I want us to do what we care about

* I want us to have and to show emotions



Wrap-up

Our humanity is a great asset at work – and in life

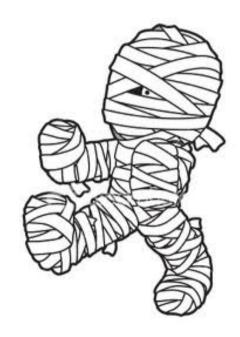
It takes a lot of work to get there

Emotions do belong at work

Be yourself – also at work

Show respect

Be the uniqueness that is you



l love connecting:)

Feel free to contact me:







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Links

- * Barbara Mikulski's talk on equal pay https://www.youtube.com/watch?v=v-ePh3WomaQ
- * Joshua Kerievsky: http://www.oredev.org/2017/sessions/high-performance-via-psychological-safety
- * Amy Edmonson: Building a psyhologically safe workplace https://www.youtube.com/watch? v=LhoLuui9gX8&app=desktop