

**Job Description: SYSTEMS PROGRAMMER****Scope of Work:**

- Installation; maintenance & customization of CA; BMC and Compuware Third Party Software Products on z/OS and Velocity Performance Tool on z/VM
- Maintain and manage CA; BMC and Compuware Third Party Software environments on z/OS and Velocity z/VPS Performance Tool on z/VM
- Enhance the availability and performance of the Third Party Software environments on z/OS and z/VM environments
- Enhancing, reviewing, updating and installing Third Party Software Products / Components
- Ensure cost-effective and timely delivery of services to all support staff and users
- Installation; maintenance & customization of CA; BMC and Compuware Third Party Software Products on z/OS and Velocity Performance Tool on z/VM
- Maintain and manage CA; BMC and Compuware Third Party Software environments on z/OS and Velocity z/VPS Performance Tool on z/VM
- Enhance the availability and performance of the Third Party Software environments on z/OS and z/VM environments
- Enhancing, reviewing, updating and installing Third Party Software Products / Components
- Ensure cost-effective and timely delivery of services to all support staff and users

**Qualifications:**

- University Degree or equivalent experience
- Third Party Software installations; maintenance & customization
- Planning and implement Third Party Software environment
- Trouble shooting and strong problem analysis techniques
- Understanding and hands on experience of the mentioned Third Party Software products
- Testing, reviewing and evaluating new versions of Third Party Software products and other related software
- Researching specific technical software problems and questions
- Enhance, review, update and install Third Party Software and components
- Performance tuning and problem solving
- Disaster/Recovery planning and testing related to Third Party Software Products
- Upgrade Third Party Software Products
- Support Third Party Software users where applicable
- Apply Fixes / Patches
- Update and maintain documentation

- Day to day performance analysis and trend analysis where applicable
- Passion for teamwork and knowledge sharing
- Assist in training junior staff.

**Experience:**

- Design and maintenance of DR backup and recovery procedures
- Testing, reviewing and evaluating new versions of Third Party Software
- Develop high availability designs of surviving site or hardware failure
- Knowledge of capabilities and functions of Third Party Software products (CA, BMC and Compuware) on z/OS and Velocity on z/VM
- Good knowledge of using SMP/E to install Third Party Software products

**Skills:**

- Problem Determination
- Problem solving skills
- Time & Resources Management
- Written and spoken communication
- Detail oriented