

NY Medical Cannabis Certifications, Lockport NY, 14094
PRACTICE POLICIES

APPOINTMENTS AND CANCELLATIONS

Please remember to cancel or reschedule 24 hours in advance. You will be responsible for the entire fee if cancellation is less than 24 hours.

The standard meeting time for Medical Cannabis Certifications is 10-15 mins however may extend longer.

A \$50.00 service charge will be charged for any checks returned for any reason for special handling.

Cancellations and re-scheduled session will be **subject to a full charge** if NOT RECEIVED AT LEAST 24 HOURS IN ADVANCE. This is necessary because a time commitment is made to you and is held exclusively for you. If you are late for a Video session, you may lose some of that session time.

Fees for appointments will not be waived should patient not meet qualifications for medical marijuana card and eligibility.

TELEPHONE ACCESSIBILITY : Videoconferencing is mandatory, I will not contact you by phone unless absolutely necessary. If you need to contact me between sessions, please leave a message on my voice mail. I am often not immediately available; however, I will attempt to return your call within 24 hours. **Please note that Face- to-face sessions are Required to obtain a certification prescription.** If a true emergency situation arises, please call 911 or any local emergency room.

SOCIAL MEDIA AND TELECOMMUNICATION Due to the importance of your confidentiality and the importance of minimizing dual relationships, I will not discuss client relationships on Social Media. It is important that you understand that all appointments will be conducted via the web link for videoconferencing. I will advertise availability on Social Media, however if you respond to my post/link through social media you have accepted responsibility understanding that your confidentiality/privace may become compromised and or breached. You may contact me Via messaging services however you are encouraged to utilize the telehealth site for full confidentiality. I do believe in respecting your privacy. If you have questions about this, please bring them up when we videoconference and we can talk more about it.

ELECTRONIC COMMUNICATION I cannot ensure the confidentiality of any form of communication through electronic media, including text messages. If you prefer to communicate via email or text messaging for issues regarding scheduling or cancellations, I will do so all though the preferred method is via my web application. While I may try to return messages in a timely manner, I cannot guarantee immediate response and request that you do not use these methods of communication to discuss therapeutic content and/or request assistance for emergencies. Please allow 24-48 hours for complete transmission in order to receive your email certification documentation.

Services by electronic means, including but not limited to telephone communication, the Internet, facsimile machines, and e-mail is considered telemedicine by the State of NY, defines Telehealth as “Telemedicine means the delivery of clinical health care services by means of real time two-way electronic audio-visual communications which facilitate the assessment, diagnosis, consultation, treatment, education, care management and self-management of a patient’s health care, while such patient is at the originating site and the health care provider is at a distant

site.” you need to understand that: (1) You retain the option to withhold or withdraw consent at any time without affecting the right to future care or treatment or risking the loss or withdrawal of any program benefits to which you would otherwise be entitled. (2) All existing confidentiality protections are equally applicable. (3) Your access to all medical information transmitted during a telemedicine consultation is guaranteed, and copies of this information are available for a reasonable fee. (4) Dissemination of any of your identifiable images or information from the telemedicine interaction to researchers or other entities shall not occur without your consent. (5) There are potential risks, consequences, and benefits of telemedicine. Potential benefits include, but are not limited to improved communication capabilities, providing convenient access to up-to-date information, consultations, support, reduced costs, improved quality, change in the conditions of practice, improved access to therapy, better continuity of care, and reduction of lost work time and travel costs. Effective therapy is often facilitated when the certifier gathers within a session or a series of sessions, a multitude of observations, information, and experiences about the client. Medical Marijuana Certifiers may make clinical assessments, diagnosis, and interventions based not only on direct verbal or auditory communications, written reports, and third person consultations, but also from direct visual and olfactory observations, information, and experiences. When using information technology in therapy services, potential risks include, but are not limited to the providers inability to make visual and olfactory observations of clinically or therapeutically potentially relevant issues such as: your physical condition including deformities, apparent height and weight, body type, attractiveness relative to social and cultural norms or standards, gait and motor coordination, posture, work speed, any noteworthy mannerism or gestures, physical or medical conditions including bruises or injuries, basic grooming and hygiene including appropriateness of dress, eye contact (including any changes in the previously listed issues), sex, chronological and apparent age, ethnicity, facial and body language, and congruence of language and facial or bodily expression. Potential consequences thus include the providers not being aware of what he or she would consider important information, that you may not recognize as significant to present verbally the provider.

MINORS If you are a minor, your parents may be legally entitled to some information about your session. In order to become certified, you must obtain a caregiver who will act on your behalf. This person must be present for telehealth conferencing in order to qualify you as they will be acting on your behalf. I may discuss with you and your parents and or caregiver what information is appropriate for them to receive and which issues are more appropriately kept confidential.

TERMINATION Ending relationships can be difficult. Therefore, it is important to have a termination process in order to achieve some closure. As discussed above, telehealth appointment may last 10-15 mins or longer but generally no loner than 20 minutes. Should either party terminate the Appointment prior to certification completion once conferencing has begun, You will still remain financially bound by the fees set forth.

Patient will need to provide **PROOF** of qualify qualifying condition. Ie referral, hospital records, PCP notes etc.

******YOU WILL BE REQUIRED TO FOLLOW UP EVERY 3 MONTHS thereafter AND yearly FOR RENEWAL UNLESS YOU NEED TO ON A MORE NEEDED BASIS. Should you fail to schedule an appointment for your three months follow ups after initial**

certification, I have the right to terminate your certification with State of New York and at any given time without notice or cause should I suspect suspicious behaviors.

******IF YOU FAIL TO GIVE 24 HOUR NOTICE OF CANCELLATION FOR YOUR APPOINTMENTS, YOU WILL BE CHARGED IN FULL FOR THE VISIT.**

Provider reserves the right to make changes to these policies and practices at anytime without notice to the patient. Patient waives all rights to legal liabilities and understands certifying provider can not held legally responsible for side effects or worsening condition as a result of this certification. The purpose of this consultation and follow up is solely for the purpose of obtaining a Medical Marijuana Medical Card. Patient understands and assumes all responsibilities and liabilities as a result of ingesting, consuming or taking this medication.